



SWOIPA

Southwest Oregon IPA

289 LaClair St. | Coos Bay, OR 97420  
Main: 541-269-7400  
Toll Free: 800-264-0014  
TTY: 711 / 800-735-1232

---

SOUTHWEST OREGON IPA, INC. (SWOIPA) ADMINISTERS PHYSICAL AND BEHAVIORAL HEALTH BENEFITS FOR ADVANCED HEALTH MEMBERS.

## **Per OAR 410-122-0090; Documentation authored by nurses, medical assistants, or other clinic staff is insufficient to support prior authorization requests for Durable Medical Equipment.**

We have seen an increase in prior authorization submissions that lack provider-created documentation. If your facility uses Parachute, or a similar program, ensure any notes entered by support staff are consistent with—and supported by—the ordering provider's chart note for the same date of service. If discrepancies are noted, the information entered in Parachute will not be considered in the determination.

Please contact Customer Service at:

(541) 269-7400 with any questions.

To review complete OAR, please use this link:

<https://secure.sos.state.or.us/oard/viewSingleRule.action?ruleVrsnRsn=330266>