



Community Advisory Council (CAC) Meeting Minutes

March 6, 2025, 5:30 PM

Time	Agenda Item	Action	Discussion Leader
12pm	<p>Roll call-Welcome In Attendance: Avery Horton, Kristy Martindale, Matthew Lehman, Ariel Hicks, Katie Gonzalez, Jeanifer Imbruglia, Drew Farmer (proxy for John Sweet), Amber Nicole Majeski, Katrinka McReynolds, Coreen Lee</p> <p>Guests: Isabel Valdez, Sam Baugh, Bevin Ankrom, Becky Yeger, Stepanie Brouse, Corey Wampler, Kayce McGilvery, Zaria Hamilton, Anna Marie Slate, Tim Lynch, Amanda McCarthy</p>		Katie
5 Min.	<p>Council Business February 2025 minutes Motion to approve minutes made by Jeanifer Imbruglia, Second by Katrinka McReynolds no one opposed all in favor motion carries.</p> <p>Approved Agenda March 2025 Motion to approve by Jeanifer Imbruglia Seconded by Katrinka McReynolds</p> <p>Suggestion Box https://forms.office.com/r/B9NTwd9Mte Recommendations tracker. Coreen Lee- I recently visited my doctor, and it was a frustrating experience. When I arrived, my doctor was at her computer because they have implemented a new system. For the first seven minutes of my appointment, I felt like I was mostly being ignored while she focused on the screen. We didn't even have a proper goodbye; she essentially scooted me out the door.</p> <p>I understand that the new computer system is part of her job, but she even mentioned to me that she was considering quitting because of all the computer work. In our small community, we really can't afford to lose practitioners due to these increased administrative tasks.</p> <p>I would appreciate it if, during my visits, she could focus more on our conversation rather than on the computer. Perhaps she could record our discussion for later review, allowing her to give me her full attention.</p> <p>Additionally, I would like to learn more about alternative medicine options.</p>	Approval	Katie
15 Min.	<p>Open Floor/feedback loop voting CAC Representatives- Consumer Representatives Problems and Areas/Opportunities for Improvement Things that are going well Community Partner Representatives</p>	Discussion /Action	
15Min.	<p>211 Info Updates-included in minutes Overview of the organization's mission</p>		Becky Amanda

1. Empowering communities
2. Helping individuals navigate local resources

Importance of Local Resource Identification

- A. Services offered
 1. Rent assistance
 2. Utility assistance
- B. Contact information
 1. 211 hotlines for resource assistance

Funding Sources

- A. Breakdown of funding
 1. State government - 60%
 2. Local governments - 28%
 3. Healthcare and other contracts - 11%
 4. Grants and contributions - 1%

Resource Database and Updates

- A. Size of the resource database
 1. 25,000+ resources
- B. Annual updates
 1. 95% completion rate
- C. Contact statistics from the past year
 1. 255,000+ phone and internet contacts
 2. Majority seeking housing and utility assistance

Specialty Programs and Collaborations

- A. Childcare assistance
 1. Partnership with Oregon Department of Early Learning
- B. Maternal and Child Health resources
 1. WIC services for formula and diapers
- C. SNAP outreach team for food assistance
- D. Resource parent support for foster families
 1. 24/7 availability for emergency help

Public Health and Incident Response

- A. Services during severe weather and emergencies
 1. Ice storms, extreme heat, and wildfires
- B. Coordination with emergency personnel for local assistance

Importance of 211 over 911

- A. Directing non-emergency calls to 211
- B. Keeping 911 lines open for actual emergencies

Current Trends and Demands

- A. Increasing requests for rent and utility assistance

- B. Collaboration with major health initiatives for housing assistance
- C. Upcoming tax season and related preparation services

Community Engagement and Outreach

- A. Engagement coordinators across the state
 - 1. Responsibilities and territories
- B. Recruitment of new staff for Eastern Oregon and Lane County

Information Access and Resources

- A. Availability of data reporting on the website
- B. Importance of tracking community activities and assistance

211 Services and Accessibility

- A. 24/7 operational hours with a dedicated workforce
- B. Human response to calls
- C. Language assistance and multilingual staff availability

Conclusion

- A. Recap of the organization's role and importance in the community
- B. Encouragement for reaching out for assistance through 211

<https://www.211info.org/>

Food Smart- Amanda

- A. Overview of the health-related social needs program
- B. Importance of nutrition support services

Recent Developments

- A. Launch timeline
 - 1. Program went live in January
- B. Services currently offered
 - 1. Weekend of Wheels assessments
 - 2. Medically tailored meals
 - 3. Nutrition education

Provider Network Development

- A. Role of the CEO in building the provider network
 - 1. Providing necessary services
 - 2. Meeting county demand

Vendor Selection

- A. Chosen vendors

Foodsmart Role of Foods Mart

- 1. Health-related social needs services
- 2. General member program access
 - Inclusive of individuals not eligible for HRMS

	<p>Program Complexity</p> <p>A. Broader program implications</p> <ol style="list-style-type: none"> 1. Difficulty in program development 2. Need for inclusive service offerings <p>Contracting and Marketing</p> <p>A. Current status of vendor contracting</p> <ol style="list-style-type: none"> 1. Finalization process <p>B. Marketing materials</p> <ol style="list-style-type: none"> 1. Upcoming push for awareness <p>C. Finalization of internal processes</p> <ol style="list-style-type: none"> 1. Pathway development for service access <p>Collaboration and Coordination</p> <p>A. Collaboration between various entities</p> <ol style="list-style-type: none"> 1. Primary care providers 2. Community benefit organizations 3. Member services 4. Intensive care coordination staff <p>Conclusion</p> <p>A. Summary of current efforts and future steps</p> <p>B. Importance of inclusive nutrition support services for all members</p> <p>HRSN Nutrition Lunched 01/01/2025</p> <p><u>What is covered with HRSN</u></p> <ul style="list-style-type: none"> • Medically Tailored Meals and Assessment for Medically • Tailored Meals • Nutrition Education <p><u>Who is Covered for HRSN</u></p> <ul style="list-style-type: none"> • Members covered under the transition population • Members experiencing Low Food Security or Very Low Food Security as measured by U.S. Household Food Security Survey <p>Members can get started today and unlock their personal nutrition coach!</p> <p>https://foodsmart.com/</p>		
25 Min.	<p>OHA update- included in the minutes</p> <p>Advantage Dental-From Dr. Allen, VP, Clinical Services: We've addressed this a few times in meetings and newsletters.</p> <p>When these are brought to our attention, we process as a Fraud, Waste and Abuse grievance and request chart notes to verify the service was provided and documented.</p> <p>March is Developmental Disabilities Awareness Month-</p>		Bevin

Listening to Families: Beyond the Diagnosis

Parents and guardians raising children and adolescents with intellectual and developmental disabilities (I/DD), along with co-occurring mental health conditions, often face unique challenges when seeking care. In the video [Listening to Families: Beyond the Diagnosis](#), families share their real-life experiences, offering powerful testimonies about their struggles and how they wish providers would better support their children. This reflects the values outlined in [Senate Bill 1557](#) (2024), which emphasizes that children, youth and their families are the experts in their own lives and must be meaningfully included in decisions about their care.

Immigration and Sanctuary Promise

Oregon was the first state in the nation to pass a statewide law stopping state and local police and government from helping federal authorities with immigration enforcement. It is against Oregon law for state and local law enforcement or public agencies (state and local government offices) in the state of Oregon to participate directly or indirectly in immigration enforcement without a judicial warrant.

Talking points with Community Partners

Oregon Health Authority (OHA)

At this time, no changes have been made to health programs OHA administers, including OHP and Healthier Oregon.

<https://www.oregon.gov/oha/Pages/Federal-Changes.aspx>

Get screened for colorectal cancer and talk about it!

Did you know that [colorectal cancer](#) (cancer of the colon or rectum) is one of the most preventable types of cancer? If you are 45 or older, talk with your health care provider about getting screened for colorectal cancer.

It's critical to find growths (called polyps) before they become cancerous, or to detect colorectal cancer early. About [91% of people](#) whose colorectal cancers are found early, before it spreads, are still doing well five years later.

What to know about colorectal cancer:

- Colorectal cancer may not cause symptoms until after it has grown or spread. That's why it's best to get screened *before* you have any symptoms, when the cancer is often easier to treat.
- Some people need to be screened [before age 45](#), due to certain genetic conditions or family history; talk to your doctor about what's best for you.
- Non-Hispanic American Indian and Alaskan Native people should begin colorectal cancer screening at age 40, according to [new guidance](#)

released by Indian Health Services in 2024.

- **There are a few [reliable options](#) for getting screened for colorectal cancer**, including ones you can do at home.
- Most insurance plans (including OHP/Medicaid) cover all colorectal cancer screening costs with no out-of-pocket expense such as co-pays or deductibles. Even without insurance, screening can cost as little as \$25.
- Employers can help prevent colorectal cancer by [creating a workplace culture](#) that encourages screening.

Oregon Health Authority encourages use of new app to address gambling harms

Oregon Health Authority (OHA) is highlighting Problem Gambling Awareness Month this March to raise awareness of valuable resources for anyone struggling with problem gambling, including a free digital tool that can aid in curbing gambling.

The app, called **Evive**, is available for anyone in Oregon seeking to learn safer gambling habits, reduce their gambling or stop gambling all together. The evidence-based mobile tool offers flexible treatment options, access to trained professionals, community support, and ways to reduce time and money spent on betting. To learn more, go to <https://www.getevive.com/>.

In Oregon, gambling addiction counseling and support services are confidential and free. Visit the Oregon Problem Gambling Resource, OPGR.org, to learn more or call the Problem Gambling Helpline at 1-877-695-4648 (MY LIMIT).

Awareness of new approaches to eating disorder screening, treatment and management

Upcoming training session: Reducing barriers: Navigating eating disorder care for Black, Indigenous, and People of Color (BIPOC) communities

Date and time: March 26, noon to 1:15 p.m.

Location: Virtual

Register [here](#)

CEUs are offered through the National Association of Social Workers (NASW).

Prioritize List -Benefits update project

****We'd Love to Hear from You - Your Voice Matters!****

Monday, March 31, 10:30 am–12:00 pm

Our primary focus for this meeting is to: Discuss the Benefit Update Project and its effects on OHP

Hear from OHP members, as well as their caregivers and providers and others in Oregon who care about OHP coverage

	<p>Attend to listen: Please self-register for the webinar: 3/31/25 session: https://www.zoomgov.com/j/1614087388?pwd=mvKRED5J2DrXdNWWHEZ8BAau8Jn0xc.1</p> <p>MEASLES – Should I get vaccinated again? The measles vaccine was available beginning in 1963 in the USA. Prior to that, most everyone was infected by the disease by their teenage years and once a person is infected with measles, they are naturally immune for life with no need for vaccination. After the vaccine was introduced, transmission was reduced such that not everyone was exposed any more. However, anyone born before 1957 has almost certainly had the measles – whether they or their parents remember it or not. OHA does not recommend measles vaccinations for anyone born before 1957. If someone is unsure if they have had a measles vaccination, they can contact their health care provider and ask to check their vaccination records, or have their blood tested at a pharmacy or lab. This may be important for any required international travel to locations where measles is still common or if schools or employers require proof of measles vaccinations or immunity.</p> <p>Finally, it is safe for someone to get vaccinated against measles more than once, or if they have had measles.</p>		
5 Min.	<p>Open Floor – Public comment- No comments</p> <p>Community Partners Updates-</p> <p>Egyptian Theatre Presents-Wreck It Ralph 1:00 PM -3:00 PM Sponsored by Coos Health and Wellness. Admission is FREE and includes Popcorn, Water, or Juice.</p> <p>Looking for AH Members to join Team member engagement and education committee. This committee focuses on how we outreach, engage, and educate our members. Please let Sam know.</p> <p>South Coast Health Equity Coalition The 5th Annual South Coast Diversity Conference: Courageous Conversations – Advancing Justice, Healing, and Community Transformation Coos Bay, and Gold Beach – The 5th Annual South Coast Diversity Conference is back, providing a space for courageous conversations, networking, and community-driven solutions.</p> <ul style="list-style-type: none"> • Curry Public Library – April 10th or April 11th o 94341 3rd Street, Gold Beach, OR 97444 • The Mill Casino – April 16th or April 17th o 3201 Tremont Avenue, North Bend, OR 97459 		

	<p>Each location will feature unique content and speakers, offering attendees the flexibility to select the date and venue that works best for them—or to attend both for a full experience. Register Today spot now by visiting https://bit.ly/4hMqNLP</p> <p>This year’s conference will focus on advancing justice, healing, and community transformation. Through interactive discussions, keynote speakers, and engaging sessions, we aim to foster inclusive conversations that drive meaningful change.</p> <p>Scholarships and Accommodations We are committed to making this conference accessible to all. Scholarships and accommodations are available and can be requested please email Jess Howell at jess@southcoastthequity.org</p> <p>Earlier, we had a training session that we plan to start posting on Facebook. This will include a 2-minute overview of the DOJ on the stationary canvas hotline. The training will be conducted as a Zoom meeting, but attendees are welcome to join us in the office for a more interactive experience. The English session will be held on Friday, April 14th, at 10:30 AM, and the Spanish session will take place on Friday, April 21st, at 5:30 PM.</p> <p>Reproductive Justice and Gender Affirming Care Survey</p> <p>We are excited to introduce the South Coast Reproductive Justice Project, an initiative dedicated to expanding access to sexual and reproductive health services and gender-affirming care.</p> <p>Your voice matters. We want to learn from the experiences, insights, and needs of the communities we aim to serve. Together, we can celebrate what’s working well and address the barriers to community well-being.</p> <p>We invite you to join the conversation and share your lived experiences, expertise, and ideas.</p> <p>Rest assured, your privacy is our priority. Participant information will remain confidential and will not be shared outside the Coalition. Our final report will not include any personal details.</p> <p>survey link: https://forms.office.com/r/4rZ2UGPDjJ</p>		
Adjourn	Meeting Adjourned 6:40pm	Action	
Next Meeting	Thursday, April 3, 2025, 12:00pm		