



## QUARTERLY HIGHLIGHTS

[Clinical Practice Guidelines—Advanced Health](#)

[Provider Manual](#)

[Member Handbook](#)

[Oregon State Drug Review](#)

[Provider Notifications](#)

**DON'T FORGET**, you can easily access our provider portal to check member eligibility, authorization status, claim status and more. Visit <https://visibiledi.com/advancedhealth/Home/Login>

### HEALTH RELATED SOCIAL NEEDS (HRSN) PROGRAM

Beginning in 2024, eligible Oregon Health Plan (OHP) members who meet certain criteria can get new services for their Health-Related Social Needs (HRSN). HRSNs are social and economic needs that impact an individual's ability to maintain health and well-being. The HRSN Climate Services benefit is LIVE! Do you have a patient who could qualify? Is your patient a member of any of these populations:

- Homeless or at risk of homelessness
- Transitioning to dual status
- Child-welfare involved
- Discharged from adult BH residential
- Released from Incarceration

Providers are encouraged to coordinate with clinic care management teams if you have a patient that could be eligible. To get more information, contact [socialhealth@advancedhealth.com](mailto:socialhealth@advancedhealth.com) or find more information on our website by clicking [HERE](#).

### OHP BRIDGE FOR ADULTS WITH HIGHER INCOMES STARTS JULY 1, 2024

OHP Bridge is a new Oregon Health Plan benefit package that covers adults with higher incomes. People who can get OHP Bridge must be 19 to 65 years old; have an income between 139 percent and 200 percent of the federal poverty level; have an eligible citizenship or immigration status to qualify; and not have access to other affordable health insurance. Learn more about OHP Bridge eligibility at [OHP.Oregon.gov/bridge](https://OHP.Oregon.gov/bridge)

### HEALTHCARE INTERPRETER SERVICES SCHOLARSHIPS

The Health Interpreter Services Scholarship program started in 2021 and aims to increase the number of OHA certified or qualified healthcare interpreters working across the provider network. Since its inception, the scholarship has been awarded to roughly 10 members of our healthcare community. The creation of this scholarship highlights Advanced Health's commitment to ensure health equity for its members and put emphasis on the importance of interpreter services on patient satisfaction and safety.

To access the scholarship application visit: <https://forms.office.com/r/im7uWFEuZc>

### CLINICAL PRACTICE GUIDELINES

The CCO ensures that decisions are based on valid and reliable clinical evidence and are consistent with the guidelines. Advanced Health uses evidence-based practice guidelines to promote the highest quality clinical and health outcomes for our members. Evidence-based medicine takes into account the quality of evidence and the confidence that may be placed in findings.

Click [HERE](#) to learn more.



## FRAUD, WASTE, AND ABUSE (FWA) TRAINING

Advanced Health is committed to complying with the terms and conditions in the Program Integrity section of our CCO Contract with the Oregon Health Authority which sets forth our State and federal requirements related to preventing, identifying, and reporting instances of potential FWA. One of these requirements is to provide annual training to our employees, subcontractors, and participating providers regarding our FWA Policies and Procedures, including whistleblower protections. Realizing that our providers often have full schedules, we have developed a brief presentation of our FWA program which may be viewed at your convenience and found on our website [HERE](#). We strongly encourage each of our participating providers to view this power point presentation as well as use [Advanced Health's 2024 Compliance and FWA Handbook](#) as a resource. We have also included a copy of our 2024 Compliance FWA Handbook and our Whistleblower Policy and Procedure along with this Newsletter. We encourage and appreciate questions or concerns from our provider community.

Michael C. Hale, BSN, JD, Chief Compliance Officer, Western Oregon Advanced Health, LLC

## ADVANCED HEALTH OFFERS CULTURAL COMPETENCY TRAINING TO IMPROVE CARE

As part of our commitment to high-value healthcare, we continue to provide cultural competency training and resources for the Advanced Health Provider Network and their staff. Cultural competency training is a foundational component of our overall strategy to address and eliminate health disparities, especially those based on race, ethnicity, language-barriers, gender, and sexual orientation.

Click [HERE](#) to learn more.

## ADVANCED HEALTH NOTIFICATIONS FOR PROVIDERS

As we received new information and updates, our Provider Relations team send our providers notifications. We have recently sent out notifications around Diabetes Supply Change, Provider Reconsideration Requests, and MRI Notices. You can find current and past notifications on our website [HERE](#).

With summer here make sure parents know about some resources to help provide some support.

### Starfish Youth Therapy Center's Parent Support Group

#### Who:

Parents of children with disabilities

#### When:

First Tuesday of every month 9:30-10:30 am

#### Where:

465 Elrod Ave #101, Coos Bay, OR, 97420

To sign up call 541-751-7948  
or email [gmastroianni@wfall.org](mailto:gmastroianni@wfall.org)

The group is free and for anyone in the community  
(You don't need to be a current patient at Waterfall/Starfish)

**PARENT CAFES THIS Summer**

20 JUNE	<b>DIVE IN: CELEBRATE SUMMER</b> How to support our parent child relationships this summer.
18 JULY	<b>CULTIVATING YOUR VILLAGE</b> Resources available in our communities that can support in making new connections and building our villages.
18 AUGUST	<b>SUPPORT YOUR CHILD'S SCHOOL SUCCESS</b> Supporting our children through their school success!

Join us over Zoom, 5:00 - 6:30 pm  
To register/for more information contact us at:  
458-710-0902 or [enrollment@screhub.com](mailto:enrollment@screhub.com)

South Coast Early Learning