Physical Therapy Referrals

Referrals for Physical Therapy must have appropriate musculoskeletal condition ICD 10 code that is both ABOVE THE LINE (ATL) and pairs with the CPT code for the member to qualify for Physical Therapy services.

Physical Therapists cannot diagnose conditions so once referred a member, and evaluation has been performed, they cannot change the diagnosis.

Examples:

Symptom code – M25.519 unspecified pain in shoulder

Code is diagnostic (exempt) and considered 'below the line.'

Not payable for PT services

Condition code – M75.41 Impingement syndrome of Rt Shoulder

Code is 'above the line.'

Payable for PT services

Please contact the PT office you are referring to, to verify the CPT code(s) they will be using to ensure pairing.

Please utilize the Linefinder tool on the Provider Portal to verify if the ICD 10 code(s) are above the line and whether they pair with the CPT code.

To enroll in our Provider Portal, please visit www.visibiledi.com/advancedhealth and select the 'New users, click here, to enroll' option. Once the application process is completed, you will be emailed your login credentials.

Please contact Emilie Wilson @ emilie.wilson@advancedhealth.com for assistance with enrollment or Dani Thompson @ dani.thompson@advancedhealth.com for education on how to utilize/navigate the Provider Portal.