

PT/OT referrals and ICD 10 codes

All referrals must have an ABOVE THE LINE diagnosis to receive PT/OT services.

- -Must refer with condition code and not symptom code
- -Codes must pair with PT/OT treatment codes

PT/OT offices will not accept referrals that do not meet this criteria.

Member is allowed 30 combined visits per year for all Therapy/Rehab services unless there extenuating circumstances to cover additional visits with a prior authorization.

- -PT/OT
- -Chiropractic/Massage
- -Acupuncture
- -Naturopathy
- -Osteopathy
- -Speech