



**Advanced Health  
Coos County Community Advisory Committee (CAC)  
Meeting Minutes, March 3, 2022 \*VIRTUAL ONLY MTG\***

<b>CAC Member Attendees:</b>	
X	Avery Horton, Chair, Consumer CAC Member, Representative on the Board of Directors
X	Anna-Marie Slate, Vice-Chair, Consumer CAC Member
	Cow Creek Band of Umpqua Tribe of Indians
X	Kathy Abbott, Consumer CAC Member
	Doreen Alexander, Consumer CAC Member
	Melissa Cribbins, CAC Member, Coos County Commissioner
	Lisa DeSalvio, CAC Member, Direction of Special Programs, Coos Bay School District
	Nancy Spray, CTCLUSI
	Laura Fitouri, Consumer CAC Member, The Devereux Center
	David Geels, LPC, CAC Member, Behavioral Health Director, Coos Health & Wellness
x	Dale Hodges, Consumer CAC Member
	Candy Jacobs, Consumer CAC Member
X	Tonya Lamar, CAC Member, Advantage Dental (proxy, Kayce Mcgilvery)
X	Michael Marchant, CAC Member, District Manager, South Coast Region, Department of Human Services
	Katrinka McReynolds, Tobacco Prevention Specialist, Coos Health & Wellness
	Linda Morris, Consumer CAC Member
	Chris Nevin, Consumer CAC Member
	Penny Peters, Consumer CAC Member, Traditional Health Worker
X	Ruby Phillips, Consumer CAC Member
	Christy Shipman, CAC Member, Aging & People with Disabilities Program Manager
	Trudy Simpson, Business Office Director, Purchased/Referred Care Manager, Coquille Indian Tribe
X	Sara Stephens, Executive Director, South Coast Regional Early Learning Hub (SCREL), ORCCA
	Ken VanderVoorden, Consumer CAC Member



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	Corey Wampler, CAC Member, Health Coordinator, South Coast Head Start
	Lori Webb, Consumer CAC Member
X	Daniel Wells, Consumer CAC Member
	<b><i>Other Attendees:</i></b>
	Ross Acker, Director, Intensive Care Coordination, Advanced Health
X	Gloria Clark, Oregon Department of Human Services District Office
	Veronica (Roni) Delmoral, Advanced Health Customer Service
	Bonnie Ell, Community & Tribal Relations Coordinator, Advanced Health
X	Jim Gardner, Chief Operating Officer, Advanced Health
	Katie George, Guest
	Tara Johnson, Executive Director, The Nancy Devereux Center
X	Renee Menkens, Coos County Friends of Public Health
	Stephanie Polizzi, OSU Extension Service, Coos & Curry Counties
X	Jen Shafer, Executive Director, United Way of Southwestern Oregon
X	Kent Sharman, MD, Chief Medical Officer, Advanced Health
X	Kelcy Szatela, Community Outreach, Oregon Department of Human Services
	Anna Warner, Executive Program Director, Advanced Health
	Lela Wells, Complaints and Grievance System Coordinator
	Sam Baugh, Community Engagement Manager, Advanced Health
X	Doris Kiragu, Equity Analyst, Advanced Health
X	Lisa Frischkorn, Customer Service Manager, Advanced Health
X	Brandie Feger, Director of Pharmacy Services, Advanced Health
X	Bevin Ankrom, DHS OHA
X	Pamela Huntley, Advanced Health
X	Kera Hood, Advanced Health

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	DISCUSSION/INFORMATION	Action required
<b>CALL TO ORDER</b>	The meeting was called to order by Chairperson Avery Horton at 12:00 pm.	
<b>APPROVAL OF MINUTES</b>	No quorum available for Minutes to be approved	None
<b>APPROVAL OF AGENDA</b>	No Quorum available to approve agenda	None
<b>FINANCIAL REPORT &amp; CHIP GRANTS</b>		None
<b>PROBLEMS, AREAS/OPPORTUNITIES FOR IMPROVEMENT</b>	Kathy Abbott- Nothing Dale Hodges- nothing New Ruby Phillips – Nothing new Anna-Marie Slate – Avery Horton – concern over Prescriptions not being filled correctly.	
<b>RECOMMENDATIONS</b>	Avery Asked for recommendations.	
<b>Recommendation on Tracker</b>	Kent Sharman – Followed up with Dr. Emmett as recommended in February.	
<b>OPEN FLOOR – CONSUMER MEMBERS</b>		
<b>Pharmacy Update</b>	Brandie shared updates regarding Opioid restrictions causing issues with Supply. Avery – Issues last year with prescriptions not being filled correctly because of a computer glitch. Reached out to the vendor and OHA and was “brushed aside”. This could be fixed with a fix to the programming. Wondering if there is a good contact Brandie- this is outside of AH's control to fix. Brandie did not have a good contact to direct Avery to. But agreed that this has been a problem ever since E-prescribing has come to fruition. Dale- sounds like soothing that is systemic through the country. Many of the people we represent are not self-advocating. Dale has a coach at NBMC that helps him with skills and catches these kinds of items.	Brandie Feger

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	<p>Brandie shared the following links to Pharmacy and enrollment forms:</p> <p><a href="https://advancedhealth.com/wp-content/uploads/2020/03/PPS-Order-Form-Simple-1.pdf">https://advancedhealth.com/wp-content/uploads/2020/03/PPS-Order-Form-Simple-1.pdf</a></p> <p><a href="https://advancedhealth.com/wp-content/uploads/2020/03/Home-scripts-Enrollment-Form_EnvolvePS_v1_20170131_editable_updated.pdf">https://advancedhealth.com/wp-content/uploads/2020/03/Home-scripts-Enrollment-Form_EnvolvePS_v1_20170131_editable_updated.pdf</a></p> <p>Brandie's contact Information <a href="mailto:Brandie.feger@advacnedhealth.com">Brandie.feger@advacnedhealth.com</a> 541-269-7400 Option 2</p>	
<p><b>Health Department Updates</b></p>	<p>Advanced Health's innovator Agent for OHA.</p> <ul style="list-style-type: none"> <li>- Mask mandate update. <ul style="list-style-type: none"> <li>o The Federal Public Health Emergency is not ending.</li> <li>o Schools can make their own decisions</li> </ul> </li> <li>- Redetermination of eligibility will not happen until at least 60 days following the end of the Federal Public Health Emergency. <ul style="list-style-type: none"> <li>o Make sure your information is up to date so you won't be on hold for 3-6 hours.</li> <li>o When you get a redetermination letter you have a certain amount of time to respond</li> <li>o All eligibility information is contained in our 1 system to access your account.</li> <li>o There are currently between 300,000 and 380,000 on the OHP currently listed as houseless or without a permanent address. If you know someone in this situation make sure we have something on file as to how to contact them. If people cannot be contacted they could lose their benefits.</li> <li>o All State buildings are opening to the public on May 1st.</li> </ul> </li> </ul> <p>Dale asked if it was against the rules for AH to proactively seek information from housing or homeless folks.</p> <p>Bevin: it is not against the rules but they are two different systems. OHA has to have the updated information but AH cannot provide that information to OHA. So OHA and AH need the updated information. OHA manages eligibility for the program, so OHA is the one that needs the updated information.</p> <p>There are assistor organizations in the community that do the outreach for OHP. Assistors can provide assistance making changes to accounts, they are the ones that would be at the farmer's markets and offer assistance. AH certainly has had a presence at community events but is not able to enroll people into the OHP.</p>	<p>Bevin Ankrom</p>



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	<p>Update on the 1115 waiver. The 1115 waiver is the contract between OHA and the centers for Medicaid and Medicare. OHA has been updating the waiver and they are a 5-year waiver. The current is ending July 1, 2022. Public comment was open until Jan 1 and they collected everyone's information and updated the application. They are in the negotiation process with the federal government. Oregon is one of the front runners in the United States in supporting Medicaid innovation. They hope to have a decision about the 1115 waiver in the early fall. Changes will be reflected in the CCOs in January of 2023.</p> <p>Additional information shared by Bevin</p> <ul style="list-style-type: none"> <li>- Secured Email             <ul style="list-style-type: none"> <li>o <a href="mailto:Oregon.Benefits@dhsoha.state.or.us">Oregon.Benefits@dhsoha.state.or.us</a></li> </ul> </li> <li>- Phone             <ul style="list-style-type: none"> <li>o 800-699-9075</li> </ul> </li> </ul> <p>Assistor organizations are available in Coos County to help sign up individuals for OHP</p> <ul style="list-style-type: none"> <li>- Coos Health and Wellness, Coos Bay, 541-266-6700</li> <li>- Coast Community Health Center, Bandon, 541-332-1114</li> </ul> <table border="1" data-bbox="418 991 1318 1459"> <tr> <td>Renee Hacker</td> <td>Coos Health and Wellness</td> <td><a href="mailto:Renee.Hacker@chw.coos.gov">Renee.Hacker@chw.coos.gov</a></td> </tr> <tr> <td>Jamie Meyers</td> <td>Confederated Tribes of Coos, Clatsop &amp; Siskiyou Counties</td> <td><a href="mailto:jamie.meyers@tribesofcoos.com">jamie.meyers@tribesofcoos.com</a></td> </tr> <tr> <td>Nicole Norris</td> <td>Waterfall Community Health Center</td> <td><a href="mailto:nicole.norris@wfall.org">nicole.norris@wfall.org</a></td> </tr> <tr> <td>Steven Nagel</td> <td>Coast Community Health Center</td> <td><a href="mailto:steven.nagel@coastcommunityhealthcenter.org">steven.nagel@coastcommunityhealthcenter.org</a></td> </tr> <tr> <td>Angela Mayfield</td> <td>Coos Health and Wellness</td> <td><a href="mailto:angela.mayfield@chw.coos.gov">angela.mayfield@chw.coos.gov</a></td> </tr> <tr> <td>Shawna Mireles Gallo</td> <td>Coos Health and Wellness</td> <td><a href="mailto:shawna.mireles-gallo@chw.coos.gov">shawna.mireles-gallo@chw.coos.gov</a></td> </tr> <tr> <td>Nichole Sands</td> <td>Coast Community Health Center</td> <td><a href="mailto:nichole.sands@coastcommunityhealthcenter.org">nichole.sands@coastcommunityhealthcenter.org</a></td> </tr> <tr> <td>Michelle Terrian</td> <td>Coquille Indian Tribe</td> <td><a href="mailto:michelleterrian@coquilletribe.com">michelleterrian@coquilletribe.com</a></td> </tr> <tr> <td>Sofia Venegas</td> <td>Waterfall Community Health Center</td> <td><a href="mailto:sofia.venegas@wfall.org">sofia.venegas@wfall.org</a></td> </tr> <tr> <td>Christina Singleton</td> <td>Waterfall Community Health Center</td> <td><a href="mailto:christina.singleton@wfall.org">christina.singleton@wfall.org</a></td> </tr> <tr> <td>Andrew Stewart</td> <td>Coquille Valley Hospital</td> <td><a href="mailto:andrewstewart@cvhospital.com">andrewstewart@cvhospital.com</a></td> </tr> <tr> <td>Shantaya Cotton</td> <td>North Bend Medical Center</td> <td><a href="mailto:shantaya.cotton@nbmchc.org">shantaya.cotton@nbmchc.org</a></td> </tr> <tr> <td>Kindra Black</td> <td>North Bend Medical Center</td> <td><a href="mailto:kindra.black@nbmchc.org">kindra.black@nbmchc.org</a></td> </tr> <tr> <td>Ashlie Coleman</td> <td>Waterfall Community Health Center</td> <td><a href="mailto:ashlie.coleman@wfall.org">ashlie.coleman@wfall.org</a></td> </tr> </table>	Renee Hacker	Coos Health and Wellness	<a href="mailto:Renee.Hacker@chw.coos.gov">Renee.Hacker@chw.coos.gov</a>	Jamie Meyers	Confederated Tribes of Coos, Clatsop & Siskiyou Counties	<a href="mailto:jamie.meyers@tribesofcoos.com">jamie.meyers@tribesofcoos.com</a>	Nicole Norris	Waterfall Community Health Center	<a href="mailto:nicole.norris@wfall.org">nicole.norris@wfall.org</a>	Steven Nagel	Coast Community Health Center	<a href="mailto:steven.nagel@coastcommunityhealthcenter.org">steven.nagel@coastcommunityhealthcenter.org</a>	Angela Mayfield	Coos Health and Wellness	<a href="mailto:angela.mayfield@chw.coos.gov">angela.mayfield@chw.coos.gov</a>	Shawna Mireles Gallo	Coos Health and Wellness	<a href="mailto:shawna.mireles-gallo@chw.coos.gov">shawna.mireles-gallo@chw.coos.gov</a>	Nichole Sands	Coast Community Health Center	<a href="mailto:nichole.sands@coastcommunityhealthcenter.org">nichole.sands@coastcommunityhealthcenter.org</a>	Michelle Terrian	Coquille Indian Tribe	<a href="mailto:michelleterrian@coquilletribe.com">michelleterrian@coquilletribe.com</a>	Sofia Venegas	Waterfall Community Health Center	<a href="mailto:sofia.venegas@wfall.org">sofia.venegas@wfall.org</a>	Christina Singleton	Waterfall Community Health Center	<a href="mailto:christina.singleton@wfall.org">christina.singleton@wfall.org</a>	Andrew Stewart	Coquille Valley Hospital	<a href="mailto:andrewstewart@cvhospital.com">andrewstewart@cvhospital.com</a>	Shantaya Cotton	North Bend Medical Center	<a href="mailto:shantaya.cotton@nbmchc.org">shantaya.cotton@nbmchc.org</a>	Kindra Black	North Bend Medical Center	<a href="mailto:kindra.black@nbmchc.org">kindra.black@nbmchc.org</a>	Ashlie Coleman	Waterfall Community Health Center	<a href="mailto:ashlie.coleman@wfall.org">ashlie.coleman@wfall.org</a>	
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<p><b>CAC Training topic – Duties of the Council</b></p>	<ol style="list-style-type: none"> <li>1. Advocate and Identify preventative Care practices. There are three levels of preventative care             <ol style="list-style-type: none"> <li>a. Education and outreach</li> <li>b. Identification of an illness</li> <li>c. Long-term care of managing an ongoing illness</li> </ol> </li> <li>2. Oversee the development and drafting of the Community Health assessment             <ol style="list-style-type: none"> <li>a. The next assessment is due June 2023. We will start working on it later this year.</li> <li>b. We will need the help of the Council. We need to reach out to both consumer members as well as community partners</li> </ol> </li> <li>3. Adopt a Community Health Improvement Plan             <ol style="list-style-type: none"> <li>a. Apply what we learn from the CHIP</li> </ol> </li> </ol>	<p>Sam Baugh</p>																																										

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	<ul style="list-style-type: none"> <li>b. Create a plan to help the community improve and help everyone become healthier</li> <li>c. Find out what we need to target</li> <li>4. Publish an annual CHIP report               <ul style="list-style-type: none"> <li>a. Identify strides we are making</li> <li>b. What we have helped fund</li> <li>c. What improvements we are seeing</li> </ul> </li> <li>5. Review our Social Determinants of Health and Equity               <ul style="list-style-type: none"> <li>a. Help with the SHARE (Supporting Health through REinvestment) Fund and Health-Related services budget- we can identify projects in the community where CHIP funds that are a good alignment with things we are doing</li> </ul> </li> <li>6. Assist AH with special projects</li> </ul>	
<p><b>Medical Updates</b></p>	<p>Follow-up from the last meeting- Dr. Sharman contacted Dr. Emmett per Dale's request. Dr Emmett is credentialed through AH to provide behavioral health services, he has an interest in Wellness and more in a whole person model. He is credentialed and OHP available with good parity on mental health, behavioral health services.</p> <ul style="list-style-type: none"> <li>- Does the CCO cover yoga, does OHP cover what we would considerate safe, functional, or integrative or complimentary medication, medicine treatments? – the answer is it depends.</li> <li>- Yoga for example may not be specifically a covered service by OHP, many CCO's, pre-pandemic, were trying to figure this out as we walk into the endemic movement now may provide a live class or wellness classes. As a perspective yoga might fall under that.</li> </ul> <p>We are going to continue to have dialog with Dr. Emmett.</p> <p><b>Hepatitis C update</b></p> <ul style="list-style-type: none"> <li>- We are hopefully in a disease management point of view compared to 25yrs ago.</li> <li>- They are making incredible use of Biologics and Anti-virals the successfully cure Hep C.</li> <li>- OHP really encourage and allow CCO's to treat Hep C but is really expensive, \$13,000 - \$17,000 for treatment so they need to get the right diagnosis. Treatment is 8-12 weeks. We now have 225 + members who have been successfully cured</li> </ul> <p><b>Opioid use disorder</b></p> <ul style="list-style-type: none"> <li>- Tends to be middle age or older folks is a true demographic of where we have been quite successful in reaching out since 2018 and changes in federal legislation and prescription for medication management.</li> <li>- We do have a robust education program and have for about a decade with in our provider network.</li> <li>-</li> <li>- We have a great partnership with groups like ADAPT and Bay Area First step.</li> </ul> <p><b>Health care recruiting and retention struggles</b></p> <ul style="list-style-type: none"> <li>- One in five healthcare workers nationally have seriously contemplated or have quit health care because of the stress in the last 2 years.</li> </ul>	<p>Dr. Sharma n</p>

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	<ul style="list-style-type: none"> <li>- Both IPA and CCO have put up matching grant requests for \$400,000 have come in. three grants were awarded those have been announced in the past several weeks. <ul style="list-style-type: none"> <li>o Kairos supplies wrap around care for high needs children and adolescents.</li> <li>o Costal center- a long legacy behavioral counseling center, children, adolescents, adults, and families in downtown coos bay. – recruit and retain 2 therapists.</li> <li>o Bay clinic to recruit and retain successfully a pediatrician, internal medicine Dr. and anticipating recruiting for psychiatry and OBGYN.</li> </ul> </li> </ul> <p>Dale- Focused on Trauma and ACEs. Yoga and Gardening have a 10,00o year history of mellowing people out.  Dr. S – I want to ack knowledge you for your insight, you really try to push the needle into healthy living, putting gardening up-front or whole food plant-based diet management up front. Our website does have access to other agencies ex. Stephanie at OSU extension  D- Bay area first step has real estate can't they start farming and using therapeutic value of gardening.  Dr. S- it's a good thought.  Ruby- thank you to Dale, she has a garden in her yard, in several pots and barrels.</p> <p>Dr. Sharman contact info  <a href="mailto:Kent.sharman@advancedhealth.com">Kent.sharman@advancedhealth.com</a></p>	
<p><b>CAC Member Engagement</b></p>	<p>We do not have enough members showing up to meetings. We only had 9 voting members attend the meeting we need a minimum of 12. How do we get people involved?  Kacey Mcgilvery – maybe try a different time of day. Like later in the afternoon. It would be better for me personally.  Doris – ask them why they are not showing up, don't threaten them but just ask.  Dale  Encourage agencies to send proxies if they cannot attend.  Sam- assignment to contact CAC Members to see why they are not showing up.</p> <p>Sam's Contact info  <a href="mailto:Sam.Baugh@advacnedhealth.com">Sam.Baugh@advacnedhealth.com</a>  541-269-7400 ext. 311</p>	<p>Sam Baugh</p>
<p><b>OPEN FLOOR – AGENCY MEMBERS &amp; PUBLIC COMMENT</b></p>	<p>Sam- assignment to contact CAC Members to see why they are not showing up.</p>	



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<b>ADJOURN- MENT</b>	<b>Ruby Phillips Motion to adjourn. 2<sup>nd</sup> Dale Hodges</b>	
<b>NEXT MEETING</b>	The next meeting of the Coos CAC is scheduled for <b>Thursday, April 7 2022, from 12:00 pm to 1:30 pm</b> by MS Teams (video conference) or phone only. No in-person meetings until further notice.	