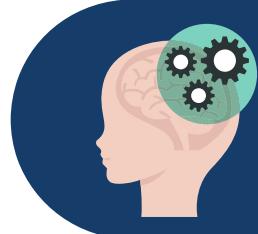
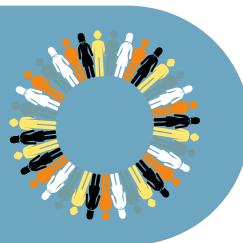


TRADITIONAL HEALTH WORKERS

Oregon Health Policy Board recommends increased integration and utilization of THWs that either work in a clinic or community-setting. THWs provide holistic and culturally competent care to diverse populations, by addressing Social Determinants of Health and Health Equity.

COMMUNITY HEALTH WORKER

Purpose - to provide services with an understanding of the community being served



PEER SUPPORT SPECIALIST

Purpose - to help people become and stay engaged in the recovery process and reduce likelihood of relapse through shared understanding, respect, and mutual empowerment

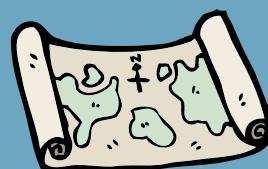
PEER WELLNESS SPECIALIST

Purpose - to provide peer services as part of a person-driven, health home team, integrating behavioral health and primary care to assist and advocate for individuals in achieving well-being



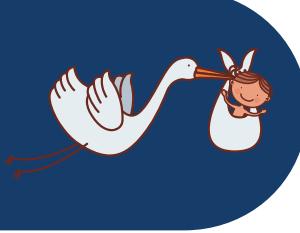
PERSONAL HEALTH NAVIGATOR

Purpose - to provide information, assistance, tools and support to enable a patient to make the best health care decisions



BIRTH DOULA

Purpose - to provide personal, non-medical support to women and families throughout a woman's pregnancy



SCOPE OF PRACTICE



BENEFITS

Benefits that Providers and Members might receive from utilization of THWs



THW



MEMBER



PROVIDER

THW assists Members' social needs

Members' social needs are met

Provider can prioritize Members' needs

THW follows-up with Member about appointments

Member makes it to appointments

Reduced missed appointments

THW provides Member with emotional support

Member feels more comfortable

Increased understanding during appointment

THW assists Provider with questions about the Member

Improved quality of care/
Greater personalization of care

Provider can identify gaps in needed care

THW assists in communicating Member's cultural background

Increased access to culturally appropriate services/ care

Provider can reinforce education to Member

THW coordinates across agencies involved in individual's care

Coordinated communication improves services Member receives

Provider can track follow-up and is included in coordinated effort

QUICK LINKS

THWs - Oregon Health Authority: <https://www.oregon.gov/oha/OEI/Pages/index.aspx>

Peer Delivered Service - A Broad Exploration: <https://www.youtube.com/watch?v=zVqMXWVQx8g>