



**Curry County**

**Community Advisory Committee (CAC)**

**November 19, 2020 Meeting Minutes**



ATTENDANCE:					
Member					
	Connie Atwood, Chair Consumer Member <a href="mailto:akanonnies411@hotmail.com">akanonnies411@hotmail.com</a>	x	Elaine Lortscher Consumer Member <a href="mailto:elainelortscher@gmail.com">elainelortscher@gmail.com</a>	x	Elizabeth Lortscher Consumer Member <a href="mailto:elortscher@outlook.com">elortscher@outlook.com</a>
x	Sharon Daymond, Consumer Member <a href="mailto:sharondaymond@yahoo.com">sharondaymond@yahoo.com</a>	x	Mellissah Hendrickson Consumer Member & Agency Rep. SCBEC <a href="mailto:mhendrickson@scbec.org">mhendrickson@scbec.org</a>	x	April Jordan Consumer Member- Tribal representation <a href="mailto:jamlilly88@gmail.com">jamlilly88@gmail.com</a>
	Vicki Faciane Confederated Tribes of Coos, Lower Umpqua & Siuslaw Indians <a href="mailto:vfaciane@ctclusi.org">vfaciane@ctclusi.org</a>	x	Sherri Estelle Consumer Member <a href="mailto:sherriestelle2003@yahoo.com">sherriestelle2003@yahoo.com</a>	x	Connie Hunter Community Ambassador Mental Health Executive Council <a href="mailto:Connie.Hunter@outlook.com">Connie.Hunter@outlook.com</a>
x	Beth Barker-Hidalgo UWSWO & Curry County Housing and Homeless Coalition <a href="mailto:Impact@unitedwayswo.org">Impact@unitedwayswo.org</a>		Trudy Simpson Coquille Tribe <a href="mailto:trudysimpson@coquilletribe.org">trudysimpson@coquilletribe.org</a>	x	Mendy Hayne Consumer Member Brookings Church of the Nazarene <a href="mailto:mendy@brookingsnaz.org">mendy@brookingsnaz.org</a>
x	Commissioner Court Boice <a href="mailto:boicec@co.curry.or.us">boicec@co.curry.or.us</a>				
Guest					



Curry County

Community Advisory Committee (CAC)

November 19, 2020 Meeting Minutes

x	<p>Pamela Huntley Advanced Health <a href="mailto:Pamela.Huntley@advancedhealth.com">Pamela.Huntley@advancedhealth.com</a></p>		<p>Laura Williams, Director of Community Engagement, Advanced Health <a href="mailto:Laura.Williams@advancedhealth.com">Laura.Williams@advancedhealth.com</a></p>	x	<p>Bonnie Ell Community Engagement Coordinator Advanced Health <a href="mailto:Bonnie.Ell@advancedhealth.com">Bonnie.Ell@advancedhealth.com</a></p>
	<p>Jesse Leguee, Community Health Worker Advanced Health <a href="mailto:jessel@woahcco.com">jessel@woahcco.com</a></p>		<p>Sean Rucker Oasis Shelter Home <a href="mailto:Sean.r@oasisshelterhome.org">Sean.r@oasisshelterhome.org</a></p>		<p>Penny Peters Advanced Health <a href="mailto:penny.peters@advancedhealth.com">penny.peters@advancedhealth.com</a>)</p>
	<p>Belle Shepherd Innovator Agent Oregon Health Authority <a href="mailto:Belle.shepherd@state.or.us">Belle.shepherd@state.or.us</a></p>		<p>Kerri Schaller Oasis Advocacy &amp; Shelter <a href="mailto:kerri.s@oasisshelterhome.org">kerri.s@oasisshelterhome.org</a></p>		<p>Bethanee Grace ORCCA/Head Start <a href="mailto:Bgrace.schs@orcca.us">Bgrace.schs@orcca.us</a></p>
x	<p>Gordon Clay Suicide Watch <a href="mailto:gordonclay@aol.com">gordonclay@aol.com</a></p>		<p>Kristen Davis Curry Community Health Medical Operations Director <a href="mailto:DavisK@currych.org">DavisK@currych.org</a></p>		<p>Dr. Kent Sharman Chief Medical Officer- Advanced Health <a href="mailto:Kent.sharman@advancedhealth.com">Kent.sharman@advancedhealth.com</a></p>
	<p>Sam Vendrathi, MBA Advanced Health Program Manager - THW <a href="mailto:Sam.Vendrathi@advancedhealth.com">Sam.Vendrathi@advancedhealth.com</a></p>	x	<p>Nat Jacobs OHA <a href="mailto:NAT.JACOBS@dhsaha.state.or.us">NAT.JACOBS@dhsaha.state.or.us</a></p>	x	<p>Kay McDonald SCC- Older Adult Behavioral Health Initiative kay.mcdonald@co.lane.or.us</p>
	<p>Lisa Castle, Quality Specialist Advanced Health <a href="mailto:Lisa.castle@advancedhealth.com">Lisa.castle@advancedhealth.com</a></p>	x	<p>Char Luther Housing- Coos &amp; Curry <a href="mailto:ckluther@hotmail.com">ckluther@hotmail.com</a></p>		<p>Tracy Wallace OSU Extension Office <a href="mailto:Tracy.Wallace@oregonstate.edu">Tracy.Wallace@oregonstate.edu</a></p>
	<p>Bill Ihle, Exec Dir &amp; CEO Consumer Credit Counseling of Southern Oregon <a href="mailto:ihleb@improvedcredit.org">ihleb@improvedcredit.org</a></p>		<p>Leah Lorincz Advanced Health <a href="mailto:Leah.Lorincz@advancedhealth.com">Leah.Lorincz@advancedhealth.com</a></p>	x	<p>Corinne Potts SCREL <a href="mailto:Cpotts.screl@orcca.us">Cpotts.screl@orcca.us</a></p>
	<p>Marka Turner Coos Curry Housing Authority <a href="mailto:mturner@ccnbchas.org">mturner@ccnbchas.org</a></p>		<p>Jackie Antunes Wally's House <a href="mailto:jackie@wallyshouse.org">jackie@wallyshouse.org</a></p>		<p>Stephanie Polizzi OSU Extension Office <a href="mailto:stephanie.polizzi@oregonstate.edu">stephanie.polizzi@oregonstate.edu</a></p>
x	<p>Jen Shafer, Exec Director</p>		<p>Ben Messner</p>		<p>Karen Thornton</p>



Curry County

Community Advisory Committee (CAC)

November 19, 2020 Meeting Minutes

United Way <a href="mailto:info@unitedwayswo.org">info@unitedwayswo.org</a>		Advanced Health, CEO <a href="mailto:Ben.messner@advancedhealth.com">Ben.messner@advancedhealth.com</a>	Coast Community Health <a href="mailto:Karent@coastcommunityhealth.org">Karent@coastcommunityhealth.org</a>
Adam Martin Compliance Officer Advanced Health <a href="mailto:Adam.martin@advancedhealth.com">Adam.martin@advancedhealth.com</a>		Veronica Delmoral Advanced Health <a href="mailto:Veronica.Delmoral@advancedhealth.com">Veronica.Delmoral@advancedhealth.com</a>	Ross Acker Director of Care Coordination Advanced Health <a href="mailto:Ross.Acker@advancedhealth.com">Ross.Acker@advancedhealth.com</a>
Alyssa McNair <a href="mailto:Alyssa.mcnair@advancedhealth.com">Alyssa.mcnair@advancedhealth.com</a> Intensive Care Coordination	x	Katy Halverson Director of Behavioral Health Advanced Health <a href="mailto:Katy.halverson@advancedhealth.com">Katy.halverson@advancedhealth.com</a>	x Starla Paris DHS <a href="mailto:STARLA.K.PARIS@dhs.state.or.us">STARLA.K.PARIS@dhs.state.or.us</a>

TOPIC	DISCUSSION/INFORMATION	ACTION REQUIRED	By When
1.0 Call to Order	Bonnie Ell called the meeting to order at 12:00 pm.		
2.0 Council Business	Bonnie began introductions and welcomed new voting CAC member, Mellissah Hendrickson. Minutes will be voted upon via email by CAC members. April Jordan spoke to some concerns that she had regarding denial by Advanced Health of the monthly inhaler. She then was connected to Advanced Health’s customer service team (541.269.7400) and they helped her explain that she still had options and instructed her on what next steps to take. April mentioned that it would be good for Advanced Health to include more information in their denial letters, explaining to members that they may still have options and what next steps to take.		
3.0 Oregon Health Authority (OHA) Updates	<p style="text-align: center;"><b>Oregon Health Authority (OHA) CAC update</b></p> <p style="text-align: center;"><b>November 2020</b></p> <p>Submitted by Nat Jacobs, Innovator Agent Email: <a href="mailto:NAT.JACOBS@dhs.state.or.us">NAT.JACOBS@dhs.state.or.us</a></p> <p><b>From the Transformation Center:</b></p> <ol style="list-style-type: none"> <li><b>Annual CAC Demographic Report Template</b> Contact: Tom Cogswell (<a href="mailto:thomas.cogswell@dhs.state.or.us">thomas.cogswell@dhs.state.or.us</a>)</li> </ol> <p><b>Request:</b> Please share with your CCOs.</p>		

	<p>The Transformation Center has developed a template for CCOs to use to complete the Annual CAC Demographic Report Template. Link to template: <a href="https://www.oregon.gov/oha/HPA/dsi-tc/Documents/2.0%20Annual%20CAC%20Demographic%20Report%20Template-final.docx">https://www.oregon.gov/oha/HPA/dsi-tc/Documents/2.0%20Annual%20CAC%20Demographic%20Report%20Template-final.docx</a></p> <p>This report is due on June 30, 2021. Instructions on how to complete the report are included on page one of the template. Evaluation criteria for the report can be viewed here: <a href="https://www.oregon.gov/oha/HPA/dsi-tc/Documents/2.0%20Annual%20CAC%20Demographic%20Report-Eval%20Criteria-final.docx">https://www.oregon.gov/oha/HPA/dsi-tc/Documents/2.0%20Annual%20CAC%20Demographic%20Report-Eval%20Criteria-final.docx</a></p> <p><b>2. (TC) Primary Care Payment Reform Collaborative: Open recruitment for two consumer seats.</b></p> <p><b>Contact:</b> Summer Boslaugh (<a href="mailto:summer.h.boslaugh@dhsaha.state.or.us">summer.h.boslaugh@dhsaha.state.or.us</a>)  <b>Request:</b> Please share with your CCOs.</p> <p>The Primary Care Payment Reform Collaborative (PCPRC) advises to the Oregon Health Authority (OHA) on how to improve the ways primary care clinics are reimbursed, and invest in primary care without increasing costs. The group is led by the OHA Transformation Center and meets four times per year. Participants include staff from CCOs, commercial health plans, health associations, as well as health care providers. The Transformation Center believes strongly in giving voice to consumers and is looking to fill two consumer seats on the collaborative for this purpose.</p> <ul style="list-style-type: none"> <li>• <b>Responsibilities</b> <ol style="list-style-type: none"> <li>1. From a consumer/patient perspective, provide feedback to the collaborative about its recommendations.</li> <li>2. Feedback can be provided at meetings (currently held via Zoom), in writing or over the phone to OHA staff.</li> </ol> </li> <li>• <b>Travel Support:</b> When in-person meetings become an option again, the Transformation Center can reimburse consumers to cover the costs of travel to any meeting.</li> <li>• <b>Application:</b> Interested consumers should contact Summer Boslaugh (<a href="mailto:summer.h.boslaugh@dhsaha.state.or.us">summer.h.boslaugh@dhsaha.state.or.us</a>, 503-753-9688) to express interest in joining the collaborative.</li> </ul> <p><b>3. Learning Session: Connecting the Work of Community Health Improvement Plans (CHPs) and the State Health Improvement Plan (SHIP) 11/5, 10-11 a.m.</b></p>		
--	---	--	--



	<p><b>Contact:</b> Tom Cogswell (<a href="mailto:thomas.cogswell@dhsoha.state.or.us">thomas.cogswell@dhsoha.state.or.us</a>)</p> <p><b>Request:</b> Please share information with your CCOs. CCO staff, CAC members, as well as CCO CHP partners are welcome to attend this informational session.</p> <p>Healthier Together Oregon, the 2020-2024 State Health Improvement Plan (SHIP) is a guiding document for Community Health Improvement Plans (CHPs) undertaken by local public health, hospitals and CCOs. The goal of Healthier Together Oregon is to advance health equity for priority populations around the state. New with CCO 2.0: The health priorities, goals and objectives identified in CCO CHPs must include at least two SHIP priorities and utilize identified strategies. This webinar will provide an overview of the SHIP, the CHP-SHIP connection (including alignment of strategies), and an update on OHA’s collaborative CHA/CHP development curriculum. The webinar will also include discussion of next steps for supporting CCOs and their collaborative partners in this work.</p> <ul style="list-style-type: none"> <li>• Presenters: Christy Hudson and Liz Gharst (OHA Public Health Division); Anona Gund and Tom Cogswell (OHA Transformation Center).</li> <li>• Register here: <a href="https://www.eventbrite.com/e/connecting-the-work-of-chps-and-the-ship-tickets-119272207383">https://www.eventbrite.com/e/connecting-the-work-of-chps-and-the-ship-tickets-119272207383</a></li> </ul> <p><b>4. Webinar: Health-Related Services: Community Benefit Initiatives 11/18, noon-1 p.m.</b></p> <p><b>Contact:</b> Anona Gund (<a href="mailto:anona.e.gund@dhsoha.state.or.us">anona.e.gund@dhsoha.state.or.us</a>) or Anne King (<a href="mailto:kinga@ohsu.edu">kinga@ohsu.edu</a>)</p> <p><b>Request:</b> Please share with your CCOs.</p> <p>The Transformation Center invites CCOs and their contracted providers and organizations to attend a webinar on <b>Health-Related Services (HRS) Community Benefit Initiatives (CBIs)</b>. HRS CBIs are community-level interventions supported by CCOs that are focused on improving population health and health care quality. A media campaign to increase immunization rates is an example of a CCO CBI investment. Topics include:</p> <ul style="list-style-type: none"> <li>• What CBIs are and how they are reported</li> <li>• Common CBI investments by CCOs, and their potential impact</li> </ul>		
--	--	--	--

	<ul style="list-style-type: none"> <li>• Ways to align CBIs with other CCO and community priorities</li> <li>• Snapshots of promising CCO CBI programs</li> </ul> <p><b>Audience:</b> CCO staff, contracted providers, and organizations wishing to better understand how CBIs can be used to improve population health</p> <p><b>Register here:</b> <a href="https://us02web.zoom.us/webinar/register/WN_RM9N9nxXeR7u2gzWKA8gnfw">https://us02web.zoom.us/webinar/register/WN_RM9N9nxXeR7u2gzWKA8gnfw</a></p> <p><b>5. Webinar: CAC Case Study. Rescheduled to 1/21/20, 1-2 p.m.</b></p> <p><b>Contact:</b> Tom Cogswell (<a href="mailto:thomas.cogswell@dhsosha.state.or.us">thomas.cogswell@dhsosha.state.or.us</a>)</p> <p><b>Request:</b> Please share with your CCOs.</p> <p>Renée Markus Hodin from the national health care organization Community Catalyst will present findings from the Oregon CAC case study, “Supporting Meaningful Engagement through Community Advisory Councils: Lessons from the Oregon Health Authority.” For the case study, 15 individuals were interviewed, either in person or by phone, to provide insight into</p> <p>OHA’s support for CACs. Interviewees included CAC coordinators and OHP members serving on CACs from three CCOs: Columbia Pacific CCO, Eastern Oregon CCO and PacificSource Community Solutions—Columbia Gorge CCO.</p> <ul style="list-style-type: none"> <li>• Link to case study: <a href="https://www.milbank.org/wp-content/uploads/2020/08/OHACaseStudy_final_v2.pdf">https://www.milbank.org/wp-content/uploads/2020/08/OHACaseStudy_final_v2.pdf</a></li> <li>• Register here: <a href="https://attendee.gotowebinar.com/register/3468417535763787278">https://attendee.gotowebinar.com/register/3468417535763787278</a></li> </ul> <p><b>Resources:</b></p> <p>For you or anyone you know who may need access to recovery services, as we are seeing an increase in substance use during COVID through Oregon Recovery Network <a href="https://oregonrecoverynetwork.org/support/">https://oregonrecoverynetwork.org/support/</a> The site can help you or anyone you know find:</p> <ul style="list-style-type: none"> <li>• Recovery Meetings</li> <li>• Peer Services</li> <li>• Treatment and Detox Availability</li> <li>• Food and Financial Assistance</li> </ul>		
--	--	--	--



	<ul style="list-style-type: none"> <li>• Sober Housing and Rental Assistance</li> <li>• Spanish Language Resources</li> </ul> <p>Please let me know if there are specific topics that you'd like to receive. Email me at <a href="mailto:nat.jacobs@dhsosha.state.or.us">nat.jacobs@dhsosha.state.or.us</a></p>		
<p><b>4.0 Advanced Health Updates &amp; presentation</b></p>	<p>Bonnie Ell reminded everyone that Advanced Health is still recruiting more consumer members to join the Curry CAC and to help spread the word, and also that the Curry Community Health Improvement Plan (CHIP) coalition meets the 1<sup>st</sup> Wednesday of the month via Zoom from 2-4 pm and to contact <a href="mailto:bonnie.ell@advancedhealth.com">bonnie.ell@advancedhealth.com</a> for the login.</p> <p>Bonnie also showed the Community Advisory Council (CAC) 101 presentation recorded by Tom Cogswell of the Oregon Health Authority (OHA). The slides will be attached in the follow-up email and can be requested by contacting <a href="mailto:bonnie.ell@advancedhealth.com">bonnie.ell@advancedhealth.com</a>.</p>		
<p><b>6.0 Community Partner Updates</b></p>	<p>Beth Barker-Hidalgo mentioned that the Curry Homeless Coalition will be going mobile with a refurbished vehicle until their transitional housing and new resource center is up and running- hopefully mid spring 2021. Beth also expressed concerns for the high fees Curry Health Network (CHN) will need to be paying as a result of tending recurring visits from the unhoused community and is urging CHN to consider finding a way to provide fowl weather shelter.</p> <p>Elaine Lortscher expressed her concerns for the community at large not wearing masks correctly and requested that we help to get information out to the public about proper use. Nat Jacobs included links in the Zoom chat- attached in supporting documents- that can be used to share with community partners and on social media.</p> <p>Mellissah Hendrickson spoke to concerns about the delayed time in community members with flu-like symptoms being able to get tested. She knows of a case where even with doctor's orders, the patient had to wait at least 48 hours for testing.</p> <p>Corrine Potts mentioned that Curry County only has a Census response rate of 48%, which will effect funding.</p> <p>United Way of SW Oregon has provided over \$200,000 in relief funding between Coos &amp; Curry and will continue monthly COVID relief funding</p>		



**Curry County  
Community Advisory Committee (CAC)**

**November 19, 2020 Meeting Minutes**

	<p>available and to visit their website for more information:  <a href="https://unitedwayswo.org/emergency-relief-fund/">https://unitedwayswo.org/emergency-relief-fund/</a></p> <p>Connie Hunter provided information about FREE Thanksgiving meals available (flyer attached).</p> <p>Mendy Hayne mentioned that Brookings Church of the Nazarene in partnership with the Brookings Food Bank will be handing out free meals on Monday, Nov. 23<sup>rd</sup> from 1-3 pm.</p>		
<p><b>7.00 Meeting Adjourned</b></p>	<p>Public meeting was called to an end at 1:30 pm.</p>		

Bonnie Ell, 11/19/20