

# Oregon Medicaid Pharmacy Quick Reference (effective January 2020)

When in doubt, refer to the Pharmaceutical Services provider guidelines at [www.oregon.gov/OHA/hsd/ohp/pages/policy-pharmacy.aspx](http://www.oregon.gov/OHA/hsd/ohp/pages/policy-pharmacy.aspx)

## Bill all other payers first

Bill Medicaid (OHA or the CCO) last for all services **except for** Vaccines for Children administrations.

## Bill OHA (FFS) for:

Carve-out drugs for CCOs, drugs for OHP fee-for-service (“open card”) clients, drugs not covered by Medicare Part D, and drugs not included in the long-term care facility’s bundled rate.

**BIN:** 014203    **PCN:** ORDHSFFS

## Bill the CCO for:

All drugs, minus the carve-out drugs, for CCO members. See the PBM list at right.

## Diabetic supplies (such as test strips)

Bill point of sale (POS). For accepted NDCs and limitations, see

<http://www.oregon.gov/oha/HSD/OHP/Pages/Policy-DME.aspx>

## Prescriber NPI

Look up NPIs at <https://nppes.cms.hhs.gov>.

## Remittance Advice (RA) information

<http://www.oregon.gov/OHA/HSD/OHP/Pages/Remittance-Advice.aspx>

## Timely filing limits

POS reversal limits:

- B1: 366 days from DOS or denial
- B2/B3: 366 days from DOS

After these limits expire, you can adjust paid claims using OHP 1036 form, and rebill denied claims on paper.

## EDI Support Services

[dhs.edisupport@dhsoha.state.or.us](mailto:dhs.edisupport@dhsoha.state.or.us)

- 835/Electronic Remittance Advice

## MMA (Medicare Part D) Hotline

877-585-0007 or

[mma.referrals@dhsoha.state.or.us](mailto:mma.referrals@dhsoha.state.or.us)

## OHP Client Services - 800-273-0557

- Change lock-in pharmacy

## Oregon Pharmacy Call Center (FFS) For providers only

888-202-2126 phone ♦ 888-346-0178 fax

- Coordination of Benefits
- Drug Prior Authorizations
- Technical Questions — POS/ProDUR

## Actual Average Acquisition Cost Rates

800-591-1183 phone ♦ 317-571-8481 fax  
[pharmacy@mslc.com](mailto:pharmacy@mslc.com)

- Rate and pricing file updates
- Rate reimbursement reviews

## Provider Services Unit

800-336-6016 (Option 5)

- **Billing** — FFS paper billing and timely filing, adjustments, and RAs; claim inquiries, reconsiderations.
- **PIN and Password Resets** — For AVR at 866-692-3864 and Provider Web Portal at <https://www.or-medicare.gov>.

## Provider Enrollment Unit

800-336-6016 (Option 6)

[provider.enrollment@dhsoha.state.or.us](mailto:provider.enrollment@dhsoha.state.or.us)

- To update your NPI or taxonomy code(s)

## Pharmacy Benefit Managers (PBMs)

Point of Sale information, plus after-hours phone help for OHP coordinated care organization (CCO) members.

| Plan  | PBM Phone           | BIN           | PCN             | Group    |
|---|---------------------|---------------|-----------------|----------|
| <b>OHA (Fee-for-Service or “Open Card”)</b> | <b>888-202-2126</b> | <b>014203</b> | <b>ORDHSFFS</b> |          |
| Advanced Health                             | 800-788-2949        | 003585        | 38900           |          |
| AllCare                                     | 800-788-2949        | 003585        | 38060           |          |
| Cascade Health Alliance                     | 800-788-2949        | 003585        | 38960           |          |
| Columbia Pacific CCO                        | 866-843-5126        | 610011        | IRX             | CORMCAID |
| Eastern Oregon CCO                          | 800-788-2949        | 003585        | 38600           | 10009552 |
| Health Share of Oregon – CareOregon         | 866-843-5126        | 610011        | IRX             | CORMCAID |
| Health Share – Kaiser-                      | 800-788-2949        | 003585        | 70000           | KP007    |
| Health Share— Legacy /PacificSource         | 855-228-6229        | 004336        | ADV             | RX6156   |
| Health Share—OHSU Health                    | 844-827-6572        | 600428        | 07640000        |          |
| Health Share – Providence                   | 877-216-3644        | 600428        | 07870000        | 100598   |
| Intercommunity Health Network               | 866-633-4701        | 610011        | IRX             | SAMCAID  |
| Jackson Care Connect                        | 866-843-5126        | 610011        | IRX             | CORMCAID |
| PacificSource Community Solutions           | 888-437-7728        | 004336        | ADV             | RX6156   |
| Trillium Community Health Plans             | 866-843-5126        | 004336        | MCAIDADV        | RX5461   |
| Umpqua Health Alliance                      | 800-788-2949        | 003585        | 38920           | 38920    |
| Yamhill Community Care                      | 877-216-3644        | 600428        | 07870000        | YCCOPHTK |