

Notice Statement

To facilitate member care, Advanced Health accepts requests to update approved authorizations for the following situations:

- **Referred-to Provider updates**
 - When the original approved 'referred-to provider' declines a member and a new provider should be added to the service request/authorization
- **Referred-to Facility updates**
 - When the original approved referred-to facility needs to be updated
 - ****Please note changes in Place of Service level of care will need to be resubmitted as a new service request, including reasoning/rationale for POS change****
- **Date Range of approved service**
 - To accommodate member appointments when the approved authorization does not span the time in which a member is scheduled
- **Diagnostics for processing—Applicable to OON providers with an approved referral on file**
 - When an approved referral is on file and the provider needs to add diagnostics and send them to Advanced Health for processing
 - ****Please note diagnostics that require prior authorization are listed on the authorization grid on the Advanced Health Website, and are not subject to being added to the approved referral****

☐ **Referred to Provider Update**

- Provide the approved authorization number
- Statement of request/reason for provider change
- NPI information for new provider

☐ **Referred to Facility Update**

- Provide the approved authorization number
- Statement of request/reason for facility change
- NPI information for new facility

☐ **Date Range Update**

- Provide the approved authorization number
- Statement of request/reason for date change
- Appointment date

☐ **Diagnostics for processing (applicable to OON providers with approved referral on file)**

****please note diagnostics that require prior authorization are listed on the authorization grid on the Advanced Health Website, and are not subject to being added to the approved referral****

- Provide the approved authorization number
- Provide the diagnostic cpt codes and quantities