



Work Session Minutes Public Meeting November 19th, 2025

In Attendance:

- | | | |
|--|--|---|
| ☐ Hammad Qadir, MD | ☐ Dacey Brooke, MD | ☒ Wallace Webster, MD |
| ☒ Paavani Atluri, MD | ☒ Charles Toledo, MD | ☒ Jeffrey Lang |
| ☐ Mike Rowley | ☒ Molly Johnson | ☒ Stephen Baron |
| ☒ Linet Samson | ☐ Jason Bell, MD | |
| ☐ Andrea Zamora | ☒ Tracy Lang | |

Guest: Katie Gonzalez

Staff Attendees:

Ben Messner, CEO; Chris Hogan, CFO; Anna Warner, CQCO, Wendy Haack, DO, CMO; Erica Tesdahl-Hubbard, CITO/IT.

Work Session called to order at 7:00 A.M. by Dr. Webster with quorum established.

Financial Performance and Risk Management

- The organization reported a **net income of \$1.1 million**, exceeding budget by **\$400,000** through September 2025, driven by higher enrollment and the addition of the **Health Related Social Needs (HRSN) housing benefit** (04:03).
- **Total revenue reached \$139 million**, up **\$6.6 million** from last year and **\$2.1 million** above budget, primarily due to increased enrollment and the HRSN housing benefit.
- **Member service expenses totaled nearly \$136 million**, rising **\$7.9 million** year over year and **\$2 million** over budget, mainly from higher medical and dental costs linked to enrollment growth.

- The **Non-Emergent Medical Transportation (NEMT) expenses increased** due to an amended Bay Cities brokerage contract, pushing spending beyond revenue, raising concerns about sustainability and potential future need for an in-house brokerage, as explained by Benjamin Messner.
- Administrative expenses came in **over \$250,000 under budget**, driven by targeted cost cuts including elimination of expensive software tools and enhanced staff roles like Anna Warner's position as chief compliance, yielding **year-over-year savings of about \$700,000** (11:05).
- The balance sheet showed a **74% increase in assets**, totaling over **\$41 million**, led by cash and receivables related to risk corridors and pass-through payments; liabilities rose by **\$16.5 million** primarily from risk corridor liabilities estimated at **\$10 million**, expected to settle by late 2026 (15:01).

Quality Incentive Measures and Performance Outlook

- The team anticipates meeting most key quality metrics but flagged challenges in behavioral health and language access areas, emphasizing targeted outreach and data reconciliation efforts (22:39).
- Naomi Brazille reported confidence in meeting metrics like **assessments for children in DHS custody (66.7%)**, **oral evaluations for adults with diabetes (25.4%)**, **childhood immunizations for adolescents (28.4%)**, and **timeliness of postpartum care (84.44%)**, supported by recent member incentives and outreach.
- Areas of concern include **depression screening and follow-up (48% current vs. 73.8% goal)** and **engagement in alcohol and drug treatment**, with the latter historically hard to meet due to poor follow-up, prompting plans for new strategies next year.
- The **meaningful language access metric is unlikely to be met**, due to a low number of certified interpreters, but efforts like scholarships and bonuses aim to improve utilization in the future.
- Data gaps and discrepancies in EHR reporting were raised by providers like Lynette and Charles Toledo, highlighting the need for clearer denominator/numerator definitions and better data flow to accurately reflect clinical work and drive improvements.
- Naomi committed to providing detailed reports and assistance to providers for data troubleshooting to improve metric accuracy and performance.

Community Investment via Share Spending Plan

- The board approved a **\$279,000 funding package for Coos County projects** with a **\$45,000 carryover** for next year and **\$141,000 for Curry County projects**, focusing on housing, food security, and stigma prevention initiatives to expand community support (44:10).
- Coos County allocations include **\$120,000 for housing expansion in Powers**, adding one unit and a community center hub, plus **\$30,000 for youth transitional housing**.
- Food and nutrition funding covers **\$6,000 to Coastal Families Relief Nursery** for child snacks and **\$30,000 to Compass Outreach** for hot meals for homeless individuals, reduced from an initial \$100,000 due to leadership changes and budget caution.

- Stigma and prevention efforts received funding for **foster care family camp (\$10,000)**, **trust-based relational intervention training (\$25,000)** targeting kinship caregivers, and **South Coast Equity Coalition's diversity campaigns (\$46,000)**.
- Curry County projects include **\$61,000 for housing infrastructure at Ellensburg campus**, **travel trailer housing support by St. Timothy's Episcopal Church**, and **\$30,000 to Brookings Harbor Community Helpers** for expanding fresh food access.
- Subcommittees and community advisory councils reviewed and recommended all projects, with board members approving the allocations as fitting within existing budgets.

Board Composition and Governance Updates

- The board moved to fill two community advisory council (CAC) elected director positions with consumer members, emphasizing engagement and compliance with governance rules (56:10).
- Two candidates, **Katie Gonzalez** and **Matthew Lehman**, applied for the CAC board seats; Katie was present and actively engaged in prior meetings.
- Voting was conducted via live poll among the **nine designated directors**, with provisions for email votes due to technical issues, ensuring quorum and majority requirements.
- Leadership acknowledged ongoing board transitions with new organization representatives joining in upcoming meetings, reflecting evolving community leadership.
- The board reaffirmed the importance of including consumer voices as mandated by the operating agreement, with plans to fill additional open seats at future meetings.

Action items

Benjamin Messner

- Ensure gap lists for quality metrics are sent directly to providers missing them, such as Lynette (41:00)
- Assist in vote collection and tallying for CAC board member positions for those unable to vote electronically (01:02:57)
- Follow up in next meeting on board leadership changes and newly appointed designated directors (01:02:00)

Naomi Brazille

- Provide gap list reports and hold availability for calls to review quality metric reports with practices (41:00)
- Send EHR data reports to providers to troubleshoot poor screening rates, especially on depression screening (43:20)

Ashley Matsui

- Present SHARE spending plan and detailed project descriptions for Coos and Curry Counties to board for funding approval (44:10)
- Collaborate with project applicants to revise budgets and ensure funding sustainability (48:00)



Anna Warner

- Facilitate electronic poll for CAC board membership vote and coordinate results reporting (58:00)
- Prepare and share background info on board designations and elections at future meetings (56:00)

Charles Toledo, MD

- Communicate data and quality metric discrepancies in depression screening to Advanced Health for resolution (42:00)

Decisions

- **Approval of Meeting Minutes** (03:00 - 03:00)
- The minutes were reviewed and approved without opposition.
- **Approval of Financials** (21:35 - 21:35)
- Financial report presented by Chris Hogan, highlighting income, expenses, risk corridors, and liability changes.
- Net income of \$1.1 million, exceeding budget by \$400,000 as of September 2025.
- **Approval of SHARE Program Funding** (55:00 - 55:00)
- Funding of community projects totaling \$279,000 for Coos County approved.
- Recommended allocation for Curry County projects of \$141,000 approved.
- **Board Elections for CAC Representatives** (58:00 - 01:03:45)
- Live poll conducted for two CAC member board positions.
- Follow-up to tally votes and communicate results after the meeting.

Key takeaways

- **New CEO Introduction** (00:33 - 00:33)
- Stephen Baron introduced as new CEO replacing Greg Brigham.
- Recently relocated to Roseburg and managed multiple infusion centers.
- **Approval of Meeting Minutes** (03:00 - 03:00)
- Minutes approved without changes.
- **Financial Reporting Changes** (04:00 - 04:00)
- New formatting in income statements separates HRSN revenues and member service expenses.
- New housing benefit has increased dollar amounts significantly.
- **Financial Health and Cost Management** (05:52 - 05:52)
- Higher enrollment and new housing benefit increased revenue and expenses.

- NEMT costs rising due to contract amendment discussed as future risk.
- **Risk Corridor Impact & Balance Sheet** (11:05 - 11:05)
- Administrative costs reduced via software cuts and Payroll efficiencies.
- Net income exceeds budget by \$400,000 through September 2025.
- **Quality Incentive Measures Update** (15:00 - 15:00)
- Balance sheet shows strong asset and liability growth from risk corridors and QDP.
- \$10M settlement to state expected to resolve by end of 2026.
- **Quality Incentive Measures Update** (22:39 - 22:39)
- Quality metrics update reveals strong performance in child assessments, dental, and postpartum care.
- Struggle with engagement metrics for substance use disorder and depression screening.
- **Data Challenges and Member Outreach** (39:00 - 39:00)
- Providers request clearer gap lists and metric data explanations to drive improvements.
- Advanced Health offers support for data reconciliation.
- **SHARE Program Projects Overview** (44:10 - 54:40)
- SHARE program projects for Coos and Curry counties focus on housing, food/nutrition, and stigma prevention.
- Total recommended funding \$279K for Coos plus carryover, and \$141K for Curry approved.
- **Voting Process for CAC Board Seats** (56:00 - 01:03:45)
- Board composition clarified; electronic voting for CAC representative positions undertaken.
- Results to be shared post-meeting.

Questions

- **Clarification on Metrics and Data Reporting** (39:00 - 39:00)
- Requests for clearer documentation on numerator and denominator definitions for quality metrics.
- Explanations of exclusions and eligibility to guide provider performance improvements.
- **Depression Screening Data Accuracy** (42:00 - 42:00)
- Concern expressed by Dr. Toledo that despite routine PHQ-9 screenings, reported depression screening rates appear low.
- Questioning data capture and reporting processes.
- **Voting Process for CAC Board Seats** (01:03:00 - 01:03:00)

- 
- Some designated directors had technical issues with the electronic poll.
 - Plans for email voting post-meeting to ensure all votes are counted.

Respectfully submitted by,

Jason Bell MD
Secretary/Treasurer

JB/alm01072026

