



**Advanced Health  
Coos County Community Advisory Committee (CAC)  
Meeting Minutes, DATE: April 2, 2020 \*PHONE ONLY MTG\*  
*Attendance approved by Laura Williams, 4/03/2020***

<b>CAC Member Attendees:</b>	
X	Ruby Phillips, Chair, Consumer CAC Member
X	Anna-Marie Slate, Vice-Chair, Consumer CAC Member
X	Kathy Abbott, Consumer CAC Member
	Doreen Alexander, Consumer CAC Member
X	Christy Shipman, CAC Member, Aging & People with Disabilities Program Manager
X	Melissa Cribbins, CAC Member, Coos County Commissioner
X	Laura Fitouri, Consumer CAC Member, The Devereux Center
	David Geels, LPC, CAC Member, Behavioral Health Director, Coos Health & Wellness
X	Avery Horton, Consumer CAC Member
	Candy Jacobs, Consumer CAC Member
	Tonya Lamar, CAC Member, Advantage Dental
	Michael Marchant, CAC Member, District Manager, South Coast Region, Department of Human Services
X	Linda Morris, Consumer CAC Member
X	Chris Nevin, Consumer CAC Member
X	Penny Peters, Consumer CAC Member, Traditional Health Worker
	Florence Pourtal-Stevens, CAC Member, Public Health Administrator, Coos Health & Wellness
	Ken VanderVoorden, Consumer CAC Member
X	Corey Wampler, CAC Member, Health Coordinator, South Coast Head Start
	Lori Webb, Consumer CAC Member
X	Daniel Wells, Consumer CAC Member
<b>Other Attendees:</b>	
X	Mark Daily, Guest



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X	Alyssa McNair, RN, Intensive Care Coordination Nurse, Advanced Health – Curry County
X	Will Wasson, LCSW, VA Roseburg, North Bend Office, Suicide Prevention
	Brian Spani, Bay Cities Brokerage
	Courtney DuMond, Social Determinants of Health, Waterfall Community Health Center
	Katrinka McReynolds, Chair CTP CHIP Subcommittee, Coos Health & Wellness
	Kim Rollins, Coos Elderly Services
	Adam Martin, Advanced Health, Guest
	Ashley Hines, Waterfall Clinic
X	Belle Shepherd, Innovator Agent, Oregon Health Authority
X	Gloria Clark, Community Development Coordinator, Department of Human Services
X	Jen Shafer, Executive Director, United Way of Southwestern Oregon
X	Kelli Piburn, Coos CAC Coordinator, Advanced Health
	Lani Schreiber, United Way
X	Laura Williams, Director of Community Engagement, Advanced Health
	Lisa Castle, Quality Improvement, Advanced Health
	Melissa Hart, Director, Every Child Coos
	Renee Menkens, MS, RN, OHSU
	Ross Acker, Advanced Health, Guest
	Sara Stephens, Director, South Coast Regional Early Learning Hub (SCREL), ORCCA
X	Stephanie Polizzi, MPH, RDN, OSU Extension, Food & Nutrition Workgroup Facilitator

	DISCUSSION/INFORMATION	ACTION REQUIRED	Perso n Responsibl e	Due Date
<b>CALL TO ORDER</b>	The meeting was called to order by Ruby Phillips at 12:03 pm.			
<b>OREGON</b>				



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<p><b>HEALTH AUTHORITY (OHA)</b></p>	<p>Laura Williams and Belle Shepherd provided updates from OHA with the CAC Members and attendees:</p> <p>OHP Member Fact Sheet.</p> <ul style="list-style-type: none"> <li>• Members are covered for COVID 19 testing and hospital care.</li> <li>• Your OHP coverage will not end during this national emergency – starting March 18, 2020, if you have OHP, you are covered. Terminations will only happen if the member is deceased, while the member is incarcerated or if the member moves out of the state for reasons unrelated to COVID 19.</li> <li>• Federal emergency stimulus payments will not change your OHP eligibility</li> <li>• Get your prescriptions by mail instead of going to the pharmacy. Call your pharmacy and ask if they will mail you your prescriptions for free. You can also call Advanced Health and request prescriptions to be delivered to you.</li> <li>• Don't run out of important medication – refill them two weeks early</li> <li>• Stay home and use phone, video and online appointments. Call your healthcare provider to see if they offer phone appointments.</li> <li>• For those that need healthcare coverage, now is the time to apply. Enrollment is much easier right now – OHA allowing people to self-report income; still checking immigration status and citizenship. You can apply online at ONE.Oregon.gov</li> <li>• Termination from OHP – OHA will only be terminating people from the plan if they 1. Are deceased 2. While incarcerated 3. Moved out of state for reason unrelated to COVID 19</li> <li>• OHA in the process of clarifying Telehealth – allows members to access care and providers to get paid. Encourage members to call providers and ask if they offer phone appts</li> <li>• CCO contract deadlines have been extended specific to Community Advisory Councils (CAC): CAC Member Selection was March 31, 2020 and is now June 30, 2020; Deadline to select CAC members to serve on the CCO board was March 31, 2020 and is now June 30, 2020</li> </ul>			
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<p><b>COOS COUNTY STATUS &amp; RESOURCES</b></p>	<p>Laura Williams shared current information about COVID 19 situation in Coos County - Pointed members to Coos Health &amp; Wellness (CHW) website and Facebook Page for current local information about COVID 19. Recommended that people attend the weekly CHW Virtual Town Hall Meetings via Facebook Live. People can subscribe for regular email updates from CHW by going to their Facebook Page or website at cooshealthandwellness.org. There is a lot of good information and resources listed on the CHW website.</p>			
<p><b>ADVANCED HEALTH REPORT</b></p>	<p>Laura Williams and Kelli Piburn provided updates from Advanced Health:</p> <p>We are organizing community-wide plans between different agencies to come together to serve our vulnerable population (the elderly, disabled, medically fragile, post-partum mothers and low-resource people) in our communities during the COVID 19 Stay at Home Order. Advanced Health and partners will be calling members/clients to screen for essential needs related to food, prescriptions, and durable medical equipment (DME).</p> <ul style="list-style-type: none"> <li>• Bay Cities Brokerage is available to deliver prescriptions to our members</li> <li>• If you are picking up your DME supplies from Rick's Medical, you can stay in your car and just honk your horn and they will come out to assist you</li> <li>• Volunteers have been helping with delivering food boxes (SOWIB has some funding for volunteers)</li> </ul> <p>We encourage members to be patient when trying to contact their healthcare provider. Provider offices are receiving high level of calls and are taking longer than normal to return calls. Be patient, they will get back to you.</p>			



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<p><b>UPDATES FROM COMMUNITY PARTNERS</b></p>	<p><b><u>The Nancy Devereux Center:</u></b>          Laura Fitouri reported that they are still open, sanitizing, and have implemented social distancing. Clients are not allowed to serve themselves food anymore. Everyone is screened as they come in. They are handing out hygiene kits. It's been challenging keeping them apart from one another – inside they will stay the 6 feet away, but as soon as they go outside, they huddle in groups. The Warming Center does not have enough staff currently to stay open all night, instead they are open on eligible nights from 5 pm to 8 or 9 pm and offer warm meals and clean, dry clothes.</p> <p><b><u>United Way of Southwestern Oregon:</u></b>          Jen Shafer shared that United Way has Emergency Release Funds. They are accepting applications through Wednesday.</p> <p><b><u>Aging and People with Disabilities (APD):</u></b>          Christy Shipman shared that the APD office is still open. They encourage people to call – most of what they do can be done over the phone; however, if you need to come in-person they do have staff in the office who can help you.</p> <p><b><u>Department of Human Services (DHS):</u></b>          Gloria Clark reported that the DHS office is open, but most services can be done over the phone and online. They do have staff in the building if you need to come in-person.</p> <p><b><u>Oregon State University (OSU) Extension Services:</u></b>          Stephanie Polizzi shared that their office is closed, but staff is working remotely – so it is business as usual. Stephanie is preparing to start offering some online classes. Stay tuned.</p>			
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<b>MEMBER INPUT</b>	<p><b>OHP Member Concerns</b> – Advanced Health members voiced frustration around the lack of testing that was occurring in Coos County (one member wants to be tested and doesn't understand why his provider was not allowing him to be), and the long wait times for providers to call them back.</p> <p>Members shared information about available fresh produce (free) and indicated that communication about free food and other available resources need to be advertised better within the community so that people that need help know how where to go. Some resource pages on Facebook were shared.</p>			
<b>OPEN DISCUSSION</b>	<p><b>Unemployment</b> – Christy Shipman/APD reported that last week 92,000 Oregonians filed for unemployment. Week prior 84,000 people filed.</p>			
<b>NEXT MEETING</b>	<p>The next meeting of the Coos County Community Advisory Council (CAC) is scheduled for Thursday, May 7, 2020, from 12:00 pm to 1:30 pm. Note: This may be another PHONE ONLY mtg</p>			

Laura Williams, 4/03/2020