## Advanced Health Provider Network Training Opportunity! ResCUE Model for Cross-Cultural Clinical Care

Audience: Physicians and Nurses | Accreditation: 1 CME, CEU or CCM credit

We are pleased to be partnering with Quality Interactions to offer a self-paced, online module training that meets OHA-Approved training criteria for Advanced Health providers and their staff. We are currently offering this free training to Providers and Nurses.

Delivering cross-cultural care is a necessary skill set for all healthcare professionals. This targeted course for clinicians applies the action-based ResCUE Model to address common cross-cultural issues and facilitate effective negotiation of care management plans. *-Quality Interactions* 

## **Learning Outcomes**

- Show respect and build rapport with patients without making assumptions
- Communicate effectively in cross-culture interactions
- Ask questions to understand patient perspectives on health and illness
- Develop management strategies that engage patient perspectives

If you would like to participate in the July-August training course timeframe, please contact by July 10th:

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Participation/Log-in is on a first come, first serve basis

