
March 18, 2020

Dear Provider,

Due to the current COVID-19 situation, **Advantage Dental** has decided to temporarily close some of their practice locations. This decision is based on keeping the health and safety of our community their first priority. Advantage Dental Clinics remaining open will provide emergency care only, and all non-urgent appointments will be rescheduled. This closure is effective March 18th and will continue through April 1. At that time, Advantage Dental will reevaluate the situation.

For the Advanced Health service area, the Advantage Dental practices in Coos Bay and Gold Beach will remain open M-F from 8am to 4pm for walk-in emergency care only. Other Advantage Dental practices will have a voice mail informing the patient of that particular office closure, other Advantage Dental offices that are open, emergency instructions and on-call information. If an Advantage Dental practice is closed, staff will remotely check voice mails throughout the day and return calls, navigating patients to the nearest available practice as appropriate.

With respect to our contracted network dentists, Advantage Dental is diligently gathering information about any closures or service restrictions, and Advanced Health will send any additional information regarding service changes by Advantage Dental as quickly as we are informed.

Thanks for being great partners through a difficult time.

Thank you,
Advanced Health