

ADVANCED HEALTH 289 LaClair St. | Coos Bay, OR 97420 541-269-7400 FOR IMMEDIATE RELEASE August 1, 2019

MANDATORY PROVIDER TRAININGS

We are pleased to announce that Advanced Health has received notice from the Oregon Health Authority (OHA) that they intend to award us a new 5-year contract for Coos and Curry counties. The new contract begins January 1, 2020.

There are many changes coming with the new contract. One of which is **required trainings for Advanced Health providers and their staff**. These trainings are meant to expand awareness in specific areas, to positively impact the member experience, and increase the health of our population.

Mandatory Training Topics: (One training in <u>each</u> topic listed below should be completed by the end of 2019 and every three years thereafter)

- Implicit bias/addressing structural barriers and systemic oppression;
- Language access and use of health care interpreters;
- Culturally and Linguistically Appropriate Services (CLAS) Standards;
- Adverse childhood experiences/trauma informed care;
- Uses of data to advance health equity; and
- Universal access or accessibility in addition to ADA.

Advanced Health would like to support your team in completing these trainings. For your convenience, we have several free online trainings available for you and your staff (see attached list or go to <u>www.advancedhealth.com/provider/provider-trainings</u>). We are also committed to bringing experts to our region. When possible, we will offer Continuing Medical Education (CME) and other continuing education credits to attendees.

We will be working with your Human Resources staff or other office staff to develop a tracking and reporting process for completed trainings. We need this documentation for compliance purposes. If you or your staff have already completed trainings in any of the above training areas in 2019, you can submit proof of those trainings.

If you have questions or would like assistance organizing a training at your agency, please contact Laura Williams, 541-269-4550, <u>laura.williams@advancedhealth.com</u> or Shena Holliday, 541-269-3215, <u>shena.holliday@advancedhealth.com</u>.

Sincerely,

Dr. Kent Sharman, Chief Medical Officer

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Ben Messner, Chief Executive Officer

www.advancedhealth.com



Required Training	Type / Title	Online / In- person	Trainer	Link / Info	Group / Indvd.
CLAS	The National CLAS Standards: Advancing Health Equity at the Community and Systems Level	Online	HHS.gov	https://www.thinkculturalhealth.hhs.gov/resources/presentations/9/advancing-health- equity-at-the-community-and-systems-level • 01:16	Group (due to length and no certificate of completion)
Cultural Competency	Oregon Health Authority, Office of Equity and Inclusion	Online / In- person	Various	 Website: <u>https://www.oregon.gov/oha/OEI/Pages/CCCE-HB2611-2013.aspx</u> PDF list: <u>https://www.oregon.gov/oha/OEI/Documents/CCCE%20Registry_041919.pdf</u> 	Both
Health Literacy	Health Literacy for Public Health Professionals	Online	CDC Train	<u>https://www.cdc.gov/healthliteracy/learn/index.html</u> 01:00 	Both
Implicit Bias				To Be Announced – Please check our website: www.advancedhealth.com/provider/provider-trainings	
Trauma Informed	Long-Term Negative Effects of Trauma	Online	CDC Train	https://www.train.org/cdctrain/course/1082962/(personal registration needed) https://www.youtube.com/watch?v= 8PhjFKY7OY (for group viewing, sign-in sheet needed) • 01:30 • Suggested Viewing for after in-person training	Both
Trauma Informed	Adverse Childhood Experience	In- person	Local, trained staff	 In-person 2:00 See Flyer 	Both
Universal Access				To Be Announced – Please check our website: www.advancedhealth.com/provider/provider-trainings	