

Western Oregon Advanced Health, LLC  
Community Advisory Committee (CAC)

Date: 11/6/2014

**ATTENDANCE:**

<b>ATTENDANCE:</b>					
<b>Community Advisory Committee</b>		<b>Consumer Members</b>		<b>Agency Representative Members</b>	
<b>X</b>	Betty Albertson, CAC Chair District Manager for Coos and Curry Counties Newmark Center <a href="mailto:betty.albertson@state.or.us">betty.albertson@state.or.us</a> , Vice Chair	<b>X</b>	Sharon Daymond <a href="mailto:sharondaymond@yahoo.com">sharondaymond@yahoo.com</a>	<b>X</b>	Linda J. Furman Grile, Executive Director South Coast Hospice <a href="mailto:lfg@schospice.org">lfg@schospice.org</a>
			Linda Hanson <a href="mailto:derlinder@live.com">derlinder@live.com</a>		David Geels, Director Coos County Mental Health <a href="mailto:david.geels@mh.co.coos.or.us">david.geels@mh.co.coos.or.us</a>
	Dane Smith, DDS PC Advantage Dental CAC Secretary Agency Representative Members <a href="mailto:dane@epuerto.org">dane@epuerto.org</a>	<b>X</b>	Margi Lehman, Consumer <a href="mailto:margilehman@frontier.com">margilehman@frontier.com</a>		Kathy Laird, RN MN CEO Waterfall Community Health Center <a href="mailto:klaird@wfall.org">klaird@wfall.org</a>
<b>X</b>	Linda Morris, Consumer Representative to the Board		Jenny Prichard <a href="mailto:jenny_prichard@yahoo.com">jenny_prichard@yahoo.com</a>		Bob Lieberman, CEO Kairos <a href="mailto:rlieberman@kairosnw.org">rlieberman@kairosnw.org</a>
	John Sweet, Commissioner Representative to the Board <a href="mailto:jsweet@co.coos.or.us">jsweet@co.coos.or.us</a>	<b>X</b>	Anna-Marie Slate <a href="mailto:annamarie_singincricket@yahoo.com">annamarie_singincricket@yahoo.com</a>		Kelle Little, Health Administrator Coquille Indian Tribe <a href="mailto:kellelittle@coquilletribe.org">kellelittle@coquilletribe.org</a>
	Melissa Cribbins, Commissioner Representative to the Board <a href="mailto:mcribbins@co.coos.or.us">mcribbins@co.coos.or.us</a>				Michael Marchant, District Manager Aging & People with Disabilities <a href="mailto:michael.m.marchant@state.or.us">michael.m.marchant@state.or.us</a>
					Tracy Muday, MD Western Oregon Advanced Health <a href="mailto:tmuday@docshp.com">tmuday@docshp.com</a>
				<b>X</b>	Florence Pourtal-Stevens, Public Health Administrator Coos County Health and Human Services <a href="mailto:fpourtal-stevens@co.coos.or.us">fpourtal-stevens@co.coos.or.us</a>
					Corey Wampler, Health Coordinator South Coast Head Start <a href="mailto:Cwampler.schs@orcca.us">Cwampler.schs@orcca.us</a>
<b>Guest</b>					
<b>X</b>	Donna Metzger, CCO Account Representative		Renee Menken <a href="mailto:renee.menkens@gmail.com">renee.menkens@gmail.com</a>	<b>X</b>	Cecilee Shull, South Coast Regional Manager - Advantage Dental <a href="mailto:cecilees@advantagedental.com">cecilees@advantagedental.com</a>
	Shannon Durkee, Health Educator Coos County Health and Human Resources <a href="mailto:sdurkee@co.coos.or.us">sdurkee@co.coos.or.us</a>	<b>X</b>	Kay Metzger, Innovator Agent OHA <a href="mailto:kay.m.metzger@state.or.us">kay.m.metzger@state.or.us</a>	<b>X</b>	Laura Williams, Customer Service Director/Provider Relations Western Oregon Advanced Health <a href="mailto:lauraw@docshp.com">lauraw@docshp.com</a>
	Lena Hawtin RN, PHN – Clinic Supervisor Coos County Public Health <a href="mailto:lhawtin@co.coos.or.us">lhawtin@co.coos.or.us</a>	<b>X</b>	Patty Savage, RN MSN, CPNP - Curry Health Administrator Curry Community Health <a href="mailto:savagep@co.curry.or.us">savagep@co.curry.or.us</a>	<b>X</b>	Colette Gilles, Regional Outreach Coordinator <a href="mailto:Colette.gilles@state.or.us">Colette.gilles@state.or.us</a>
<b>X</b>	Jason Hedrick, WOA member	<b>X</b>	Melissa Shrum, Customer Service - Western Oregon Advanced Health <a href="mailto:mshrum@docshp.com">mshrum@docshp.com</a>	<b>X</b>	Christy Shipman

Western Oregon Advanced Health, LLC  
Community Advisory Committee (CAC)

Date: 11/6/2014

TOPIC	DISCUSSION/INFORMATION	ACTION REQUIRED	Person Responsible	By When
<b>1.0 Call to Order</b>	The meeting was called to order at 12:05 PM by Betty Albertson.			
<b>2.0 Past Meeting Minutes</b>	Motion made by Linda Morris to accept the meeting minutes from October 2, 2014 as presented and the motion was seconded by Anna-Marie Slate.	Vote: Unanimous approval.		
<b>3.0 Proxy</b>	Dane Smith gave David Geels proxy to vote for him in his absence. David Geels was absent. There were no items to be voted on.			
<b>4.0 Betty Albertson</b>	<p><b>Technical Assistance:</b> Vanessa Becker, consultant for Southern Oregon was to present a presentation to CAC on member engagement, CAC meetings, working effectively with the CCO and CAC recruitment has to reschedule due to an illness. This has been rescheduled for January 2015.</p> <p><b>CAC Summit:</b> The CAC Summit is December 3-4, 2014. Betty Albertson, Cecilee Shull, Linda Morris, Jason Hedrick, Anna-Marie Slate, Kay Metzger, Phil Greenhill, Tracy Muday and Lisa Hendricks are attending this year.</p>			January 8, 2015
<b>5.0 Nominating Committee</b>	<p>Betty Albertson discussed the email that Melissa Shrum previous sent out. CAC ByLaws state to have 3-5 people on a nominating committee.</p> <p>Dane Smith emailed Melissa Shrum stating he would be on the committee since he will be absent for the December meeting. 3 people have been established per CAC ByLaws; Dane Smith/Cecilee Shull, Melissa Shrum and Laura Williams.</p>			
<b>6.0 Consumer Input</b>	<p><b>Kay Metzger</b> – Introduced Donna Metzger, CCO Account Representative and discussed the upcoming CAC Summit.</p> <p><b>Florence Poutal-Stevens</b> - discussed the revision of CHIP. Been working on refining the CHIP as 3 action items: Access to healthcare; Looking at prevention (i.e), doctors, ER, dental, child health, quit smoking, etc.; Measurement; When CHIP is more finalized, she will bring more information for discussion.</p> <p><b>Linda Morris</b> – suggested the CHIP have a community health awareness day. There is something organized in August each year called Lights Out that we can add to each year.</p> <p><b>Patty Salvage</b> – A new FNP started last month in Curry County. Brookings Clinic will open December 1, 2014.</p>			

Western Oregon Advanced Health, LLC  
Community Advisory Committee (CAC)

Date: 11/6/2014

	<p><b>Cecilee Shull</b> – Been working with Curry County Health on a NACHO (National Association City and County Health Organization) grant to provide dental, Cavity Free Kids, for Coos and Curry County. This will provide dental prevention before birth and all through graduation of high school. This will begin January 23<sup>rd</sup> for K-2<sup>nd</sup> grade and January 26<sup>th</sup> for 3<sup>rd</sup>-5<sup>th</sup> grade in Coos County. 6-7 stations will be set up to education kids on dental prevention. Cecilee will be attending the CCO Oregon Dental Conference on behalf of WOAHA at the end of November.</p> <p><b>Jason Hedrick</b> – Thanked Betty Albertson and Melissa Shrum for inviting him to their meeting they had set up for a better understanding of what the CAC.</p> <p><b>Linda Furman Grile</b> – The federal government has reorganized the hospice program. Ability of old age, failure to achieve and dementia are excluded for hospice services. Kay Metzger asked where consumers can send a letter to on the negative impact this can cause. Linda will provide this information at the next meeting.</p> <p><b>Christy Shipman</b> – Aging with People and Disabilities have been engaged with Bay Area Hospital's on Continuity of Care and finalizing a bilingual employee.</p> <p><b>Colette Gilles</b> – Handout given on assisting lesbian, gay, bisexual, transgender, queer, and two-spirit applicants. Colette will forward the handout to Melissa Shrum and she will forward onto our CAC members. Around 50,000-60,000 closure notices have been mailed out to reapply for their OHP coverage.</p> <p><b>Laura Williams</b> – WOAHA had about 1,700 that have been termed off the plan as of 10/31/14. WOAHA has increased their efforts to assist members and with the assister partners. WOAHA Customer Service is moving to a new location the 1<sup>st</sup> week of December to the Michael Gordon's office. WOAHA website update; Phase 1 should be up and going by the end of the year.</p>		Cecilee Shull	12/08/14
			Linda Furman Grile	12/08/14

Western Oregon Advanced Health, LLC  
Community Advisory Committee (CAC)

Date: 11/6/2014

<b>7.0 CAC engagement</b>	<p>Handout was provided to each CAC individual to fill out and go over. Here is the information;</p> <ol style="list-style-type: none"><li><i>Why do we meet?</i> Discuss ideas to include WOAH services;  Networking, sharing info, different perspectives, understand needs of consumers;  Share ideas, learn from each other regarding health related needs of community;  Share problems, issues with healthcare, make positive recommendations;  To remove barriers and create accessibility;  New ideas to improve;  Work as a team, make recommendations;  Educate consumers about new ideas to improve health;  Problem solve, solution focus, positive recommendations;  Receive community input, involve consumers  Share info;  Representing needs of consumers and advice to WOAH board.</li><li><i>What is one success as a CAC?</i>  Consumer participation;  Attendance, diversity of members;  Communication;  A consumer survey was developed through CAC input;  Consumer feedback about the proposed website;  Opportunities to hear directly from consumers;</li></ol>			
---------------------------	--	--	--	--

Western Oregon Advanced Health, LLC  
Community Advisory Committee (CAC)

Date: 11/6/2014

	<p>The CHIP – a way to network, get community involvement and results;</p> <p>Info clarified;</p> <p>Bringing together members and providers;</p> <p>Consumers are taking ownership and speaking out, opportunities to share info as part of the agenda;</p> <p>New respect for people in the industry, share personal story to inspire others;</p> <p>Consumer involvement, openness of meeting, ability to share and learn from each other, inspire each other, networking;</p> <p>CHA and CHIP – impressive – finding needs of the community and addressing them;</p> <p>3. <i>What do you want to be different a year from now?</i></p> <p>More representation on the consumer part from Powers, Coquille, Myrtle Point;</p> <p>More measurable results – i.e. ER visits;</p> <p>A discussion item about how to increase access to urgent care;</p> <p>Develop a resource pamphlet;</p> <p>Identify 3 goals/outcomes for health improvement;</p> <p>Feedback from the WOA Board about the CAC items;</p> <p>More community events to raise awareness about health care;</p> <p>An annual identification of needs – activities and outcome</p>			
--	---	--	--	--

Western Oregon Advanced Health, LLC  
 Community Advisory Committee (CAC)

Date: 11/6/2014

	<p>(work plan);</p> <p>More active role of CAC with WOA's internal processes/outcomes related to Customer Service, MOU with APD;</p> <ul style="list-style-type: none"> <li>○ CAC makes recommendations to Board about how to address any gaps</li> <li>○ CAC makes recommendations about how to support WOA to be successful</li> </ul>			
<b>13.0 Next meeting</b>	<p><b>Date:</b> December 11, 2014  <b>Location:</b> Oregon Coast Community Action Building          1855 Thomas St. Room 215          Coos Bay, OR 97420  <b>Time:</b> 12:00-1:30pm</p>			
<b>14.0 Meeting adjourn</b>	The meeting was adjourned at 1:40pm.			

Dane Smith, DDS  
 Secretary

DS/mls 11/6/14