

WESTERN OREGON ADVANCED HEALTH, LLC
COMMUNITY ADVISORY COMMITTEE (CAC)
May 1, 2014

In Attendance:

- X Betty Albertson, Chairman
- X Rosemary Bean, Guest
- X Anna Marie Slate, Consumer
- X David Geels, Coos County Mental Health
- X Lena Hawtin, Coos County Public Health
- X Melissa Shrum, WOAHA
- X Patty Savage, Curry Community Health
- X Patt Barley, ORRCA
- X Stephen Brown, Coos County Public Health
- X Linda Morris, Consumer
- X Michael Marchant, APD
- X Dane Smith, Advantage Dental
- X Jenny Prichard, Consumer
- X Christy Shipman, DHS/APD
- X Linda Grile, End of Life Care
- X Shannon Durkee, CCPH
- X Corey Wampler, ORCCA
- X Phil Greenhill, WOAHA
- X Darla Moorman, WOAHA
- X Kelle Little, Coquille Tribe

Chairman, Betty Albertson called the meeting to order as 12:02 p.m.

Meeting Minutes from April 3, 2014.

- ❖ **MOTION:** Motion made by Dane Smith to accept the meeting minutes from March 6th, 2014 as presented and the motion was seconded by Linda Morris.
- ❖ **VOTE:** Unanimous approval.

- Betty Albertson went over the agenda for today.
- Phil Greenhill discussed the Mental Health Adult Population and the Non-emergency Medical Transportation.
 - New membership at WOAHA has taken on since the first of this year. WOAHA is up to 19,734 new members as of today.
 - What type of experience are members having with their doctors, dentist, clinics and pharmacies. WOAHA is updating systems and getting staff hired appropriately.
 - The discussion of expenditures to assist WOAHA members.
- Melissa Shrum reviewed the information packet that was presented to the CAC.
 - It was discussed last month about having a workgroup to discuss member issues before coming to the CAC. When WOAHA members

call Debbie about the CAC she will ask them 3-4 questions of what type of concerns/problems they are having. That information will go to WOAHA customer service to research and contact the member to defuse any issues members might have before coming to CAC. More 1 on 1 approach with the WOAHA members.

- Linda Morris and Melissa Shrum had met a couple of weeks ago and created an OHP Client/Consumer Rules for meeting, CAC vision of the future and Health Care Resource Guide to be presented each new guest.
- Dane Smith and Linda Morris will meet after the CAC meeting to discuss the information to present to the WOAHA Board Meeting and will have about 5 minutes at the first part of the board meeting to discuss concerns from the CAC.
- Betty Albertson went over the updated WOAHA's CAC Acronym glossary.
- Dane discussed the Dental Emergency information and the gradual increase in non-cavity children over the last few years.
- Christy Shipman discussed Modified Adjusted Gross Income (MAGI).

With no further business to be discussed, the meeting was adjourned at 1:32 p.m.

Respectfully submitted,

Dane Smith, DDS
Secretary

DS/dm 05/01/14