

Western Oregon Advanced Health, LLC
Community Advisory Council (CAC)

Date: 07/02/15

ATTENDANCE:

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Community Advisory Committee		Consumer Members		Agency Representative Members	
X	Betty Albertson, Chair District Manager for Coos and Curry Counties - Newmark Center betty.albertson@state.or.us		Margi Lehman, Consumer margilehman@frontier.com	X	Linda J. Furman Grile, Executive Director South Coast Hospice lfg@schospice.org
	Dane Smith, DDS PC, Vice Chair Advantage Dental Agency Representative Members dane@epuerto.org		Linda Morris, Consumer Representative to the Board		David Geels, Director Coos County Mental Health david.geels@mh.co.coos.or.us
X	John Sweet, Commissioner Representative to the Board jsweet@co.coos.or.us		Jenny Prichard jenny_prichard@yahoo.com		Kathy Laird, RN MN CEO Waterfall Community Health Center klaird@wfall.org
	Melissa Cribbins, Commissioner Representative to the Board mcribbins@co.coos.or.us	X	Anna-Marie Slate annamarie_singingcricket@yahoo.com		Bob Lieberman, CEO Kairos rlieberman@kairosnw.org
					Kelle Little, Health Administrator Coquille Indian Tribe kellelittle@coquilletribe.org
				X	Christy Shipman/Michael Marchant, District Manager Aging & People with Disabilities michael.m.marchant@state.or.us
				X	Tracy Muday, MD Western Oregon Advanced Health tmuday@docshp.com
					Florence Pourtal-Stevens, Public Health Administrator Coos County Health and Human Services fpourtal-stevens@co.coos.or.us
					Corey Wampler, Health Coordinator South Coast Head Start Cwampler.schs@orcca.us
Guest					
X	Christy Wright, Provider Relations Representative Western Oregon Advanced Health cwright@docshp.com		Renee Menkens renee.menkens@gmail.com		Cecilee Shull, South Coast Regional Manager - Advantage Dental cecilees@advantagedental.com
	Liz Bardon, Long Term Care Innovator Agent Senior and Disability Services lbardon@rvcog.org	X	Kay Metzger, Innovator Agent OHA kay.m.metzger@state.or.us	X	Laura Williams, Director of Customer Service & Provider Relations Western Oregon Advanced Health lauraw@woahcco.com
	Rosemary Bean, RN Community Based Care Nurse rosemaryrn@frontier.com	X	Bailey Richards, AmeriCorps VISTA Coos County Health and Human Services brichards@co.coos.or.us		Shanna Sheaffer, CAC Coordinator Customer Service, Western Oregon Advanced Health ssheaffer@woahcco.com
X	Shannon Durkee Prevention Services Coordinator Coos Health & Wellness sdurkee@co.coos.or.us		Colette Gillies Regional Outreach Coordinator Oregon Health Authority Colette.gillies@state.or.us	X	Suzanne Arrington, AmeriCorps VISTA Coos County Health and Human Services sarrington@co.coos.or.us

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	Ben Messner, Director of Quality and Accountability Western Oregon Advanced Health bmessner@woahcco.com	X	Monica Alexander Community Health Outreach Worker Coast Community Health Center monicaa@coastcommunityhealth.org		

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TOPIC	DISCUSSION / INFORMATION	ACTION REQUIRED	Person Responsible	By When
1.0 Call to Order	The meeting was called to order at 12:00 pm by Betty Albertson, Chairperson.			
2.0 Past Meeting Minutes	Motion made by Linda Furman Griles to accept the meeting minutes from June 11, 2015 as presented. The motion was seconded by John Sweet and passed unanimously.	Vote: Unanimous approval.		
3.0 Follow up agenda items from June meeting	<p><u>Non-Emergent Medical Transportation (NEMT)</u> Laura reported that the volunteer driver program that has been under DHS for many years is currently being transitioned to OHA. Sarah Wetherson, NEMT Manager at OHA, is providing oversight of the Coos/Curry volunteer driver program. Translink continues to dispatch rides to the drivers for WOAHA members. Volunteer Drivers are welcome to stop in to the WOAHA Customer Service Office if they need to fax their reimbursement requests.</p> <p>Laura reported that WOAHA continues to work with our transportation consultants and Translink on the work to undertake the management of NEMT.</p> <p><u>CHIP Progress Report and Revised CHIP</u> Laura reported that WOAHA submitted the revised Coos Community Health Improvement Program (CHIP) and the Progress Report approved by this committee to the State by the required due date of June 30, 2015.</p> <p>Bailey shared that the CHIP Sub-committees continue to meet and are open to additional members (see CHIP Meeting Calendar). There are 5 sub-committees: Access to Care Providers, Commercial Tobacco Prevention, Health Eating/Active Living, Suicide Prevention, and Timeliness of Prenatal Care.</p> <p><u>Showing of "Unnatural Causes" video</u> As follow up from attending the CAC Summit in June, Anna-Marie and other attendees strongly recommended that the CAC obtain education on health equity and health disparities. The video series of "Unnatural Causes" was recommended. Kay shared that there are 7 segments, totaling 4 hours. She</p>	CAC members can choose to participate on CHIP sub-committees		

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	<p>has seen "Place Matters" which is 30minutes and focuses on living environment and the impact on individuals' health. The first episode is "In Sickness and In Wealth" is 55 minutes and is the introduction to the series focusing on the relationship between income level and stress (health status).</p> <p>The committee discussed whether or not they wanted to take up meeting time to view one or more of these videos and it was decided that it would be good use of our time. The committee agreed to start with video #1 "In Sickness and In Wealth". The education provided by these videos directly relates to our work on the CHIP.</p> <p>Kay will plan to bring the video for our viewing at the August meeting.</p> <p><u>Consumer Member Recruitment</u> Laura indicated that we are in need of more consumer representation on our CAC. The WOAHC Customer Service Staff is involved in recruiting and WOAHC would like to ask our community partners to help recruit as well. The first step is to invite consumers to a CAC meeting to see if they are interested in becoming a member of the CAC. Consumer members get paid a \$50 stipend for attending each meeting.</p> <p><u>2016 Meeting Schedule</u> Laura reported that Dane Smith has asked if this committee could change its meeting time to the 1st Tuesday of each month at noon starting in 2016. Discussion was had and several people have conflicts with that time; however, it seems like the 1st Tuesdays at 8:00 am may work. Laura will check with Dane on this day/time.</p>	<p>The CAC will view the 1st video of the series at our August meeting</p> <p>Laura to check with Dane to see if the 1st Tuesday of each month at 8:00 am would work for him (2016 meeting schedule)</p>	<p>Kay Metzger</p> <p>Laura Williams</p>	<p>8/06/15</p> <p>8/06/15</p>
4.0 Access to Care Providers	<p>Bailey facilitated a discussion on Access to Care Providers and shared the sub-committee's plan, which is to have one main objective with one short-term project and one long-term project. Skaidra Scholey, Program Development at NBMC, is the Chair of this sub-committee.</p> <p>The sub-committee is proposing that</p>			

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	<p>their goal be to decrease the ratio of PCPs to Patients in Coos County. Dr. Muday would like to discuss this goal with the sub-committee as she feels the priority is to transform how we deliver care versus focusing on the ratio of PCPs to Patients. We need to focus on new ways to deliver health care as it fits with the goal of transformation. Dr. Muday will plan to attend the next Access sub-committee meeting.</p> <p>Bailey shared that the sub-committee is considering 4 different tracks to accomplish the objective:</p> <ol style="list-style-type: none"> 1. Telehealth; 2. Recruiting new providers; 3. Care Managers or Health Navigators; 4. Team-based care (practice models) <p>The CAC discussed these tracks and strongly felt that track #4, Team-based care (practice models) should be the priority. If we moved to more efficient models of delivery of care, we would attract more providers. Anna-marie suggested we focus on the “whole” person with patient centered care that is team-based. Linda Furman Griles shared ideas on “navigator” opportunities with patients with serious illnesses and group visits (i.e. diabetic) as well as the need to educate consumers on access to different types of care (ER, urgent care, etc.). She also emphasized that team models should be multi-disciplinary.</p> <p>Dr. Muday suggested that the short-term project could be a pilot project of a redesigned model of care. She will discuss further with the sub-committee.</p> <p>John Sweet emphasized the need to get ahead of the curb and focus on preventive care.</p> <p>Some discussion was had regarding the Blue Zone program that looks at</p>	<p>Dr. Muday to attend the Access to Care Providers sub-committee meeting to provide input on the sub-committee's goals and objectives.</p>	<p>Dr. Muday</p>	<p>7/02/15</p>

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	community health (i.e. walkable streets, access to healthy food, etc.).			
5.0 Quality Measures – 2014 Results	<p>Dr. Muday reported that WOAHA recently received the results of our performance on the 17 quality incentive measures that CCO's are required to meet in order to earn back funds that were withheld in 2014. WOAHA met 12.8 of the measures, thereby earning 100% of the previously withheld funds. WOAHA is now eligible to participate in the challenge pool to learn additional funds. <u>The funds earned will be used to continue support the efforts of our providers and community partners in providing a high level of quality of care to our patients.</u></p> <p>Dr. Muday reviewed several of the quality measures with the committee, with discussion on adolescent well-care visits, access to care, health plan customer service, colorectal cancer screening, timeliness of prenatal care among others.</p> <p>Betty Albertson recognized Dr. McKelvey for having the vision to work with foster kids. 100% of our foster kids had mental and physical assessments via the FEARSOME clinic. Dr. Muday added that DHS has done an excellent job communicating and working with Dr. McKelvey.</p>			
7.0 Consumer Input & Public Comment	<p>Shannon Durkee shared that the Board is in the process of reviewing the Tobacco Free Coos County Campus Policy.</p> <p>Christy Shipman shared that APD is hiring.</p> <p>Dr. Muday shared that WOAHA is hiring for a Utilization Review Nurse and Care Manager.</p> <p>Betty shared the Friends of Public Health Recognition Luncheon program with the committee as our CAC was recognized as a 2015 Superstar for our work on improving the health of our</p>			

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	community.			
8.0 Next meeting	Date: September 3, 2015 Location: Oregon Coast Community Action Building 1855 Thomas St. Room 215 Coos Bay, OR 97420 Time: 12:00-1:30pm			
9.0 Meeting adjourn	The meeting was adjourned at 1:30 pm.			

Laura Williams
Interim CAC Coordinator
07/30/15