

Western Oregon Advanced Health, LLC  
Community Advisory Committee (CAC)

Date: 02/05/15

<b>ATTENDANCE:</b>					
<b>Community Advisory Committee</b>		<b>Consumer Members</b>		<b>Agency Representative Members</b>	
<b>X</b>	Betty Albertson, Chair District Manager for Coos and Curry Counties - Newmark Center <a href="mailto:betty.albertson@state.or.us">betty.albertson@state.or.us</a>		Sharon Daymond <a href="mailto:sharondaymond@yahoo.com">sharondaymond@yahoo.com</a>	<b>X</b>	Linda J. Furman Grile, Executive Director South Coast Hospice <a href="mailto:lfg@schospice.org">lfg@schospice.org</a>
	Dane Smith, DDS PC, Vice Chair Advantage Dental Agency Representative Members <a href="mailto:dane@epuerto.org">dane@epuerto.org</a>		Linda Hanson <a href="mailto:derlinder@live.com">derlinder@live.com</a>	<b>X</b>	David Geels, Director Coos County Mental Health <a href="mailto:david.geels@mh.co.coos.or.us">david.geels@mh.co.coos.or.us</a>
<b>X</b>	Linda Morris, Consumer Representative to the Board	<b>X</b>	Margi Lehman, Consumer <a href="mailto:margilehman@frontier.com">margilehman@frontier.com</a>		Kathy Laird, RN MN CEO Waterfall Community Health Center <a href="mailto:klaird@wfall.org">klaird@wfall.org</a>
	John Sweet, Commissioner Representative to the Board <a href="mailto:jsweet@co.coos.or.us">jsweet@co.coos.or.us</a>	<b>X</b>	Jenny Prichard <a href="mailto:jenny_prichard@yahoo.com">jenny_prichard@yahoo.com</a>	<b>X</b>	Bob Lieberman, CEO Kairos <a href="mailto:rlieberman@kairosnw.org">rlieberman@kairosnw.org</a>
	Melissa Cribbins, Commissioner Representative to the Board <a href="mailto:mcribbins@co.coos.or.us">mcribbins@co.coos.or.us</a>	<b>X</b>	Anna-Marie Slate <a href="mailto:annamarie_singincricket@yahoo.com">annamarie_singincricket@yahoo.com</a>		Kelle Little, Health Administrator Coquille Indian Tribe <a href="mailto:kellelittle@coquilletribe.org">kellelittle@coquilletribe.org</a>
				<b>X</b>	Michael Marchant, District Manager Aging & People with Disabilities <a href="mailto:michael.m.marchant@state.or.us">michael.m.marchant@state.or.us</a>
				<b>X</b>	Tracy Muday, MD Western Oregon Advanced Health <a href="mailto:tmuday@docshp.com">tmuday@docshp.com</a>
				<b>X</b>	Florence Pourtal-Stevens, Public Health Administrator Coos County Health and Human Services <a href="mailto:fpourtal-stevens@co.coos.or.us">fpourtal-stevens@co.coos.or.us</a>
				<b>X</b>	Corey Wampler, Health Coordinator South Coast Head Start <a href="mailto:Cwampler.schs@orcca.us">Cwampler.schs@orcca.us</a>
<b>Guest</b>					
<b>X</b>	Phil Greenhill, CEO Western Oregon Advanced Health <a href="mailto:pgreenhill@docshp.com">pgreenhill@docshp.com</a>	<b>X</b>	Renee Menken <a href="mailto:renee.menkens@gmail.com">renee.menkens@gmail.com</a>	<b>X</b>	Cecilee Shull, South Coast Regional Manager - Advantage Dental <a href="mailto:cecilees@advantagedental.com">cecilees@advantagedental.com</a>
<b>X</b>	Shannon Durkee, Health Educator Coos County Health and Human Resources <a href="mailto:sdurkee@co.coos.or.us">sdurkee@co.coos.or.us</a>	<b>X</b>	Kay Metzger, Innovator Agent OHA <a href="mailto:kay.m.metzger@state.or.us">kay.m.metzger@state.or.us</a>	<b>X</b>	Laura Williams, Customer Service Director/Provider Relations Western Oregon Advanced Health <a href="mailto:lauraw@docshp.com">lauraw@docshp.com</a>
	Lena Hawtin RN, PHN – Clinic Supervisor Coos County Public Health <a href="mailto:lhawtin@co.coos.or.us">lhawtin@co.coos.or.us</a>		Patty Savage, RN MSN, CPNP - Curry Health Administrator Curry Community Health <a href="mailto:savagep@co.curry.or.us">savagep@co.curry.or.us</a>	<b>X</b>	Melissa Shrum, CAC Coordinator Customer Service, Western Oregon Advanced Health <a href="mailto:mshrum@docshp.com">mshrum@docshp.com</a>
<b>X</b>	Liz Bardon, Long Term Care Innovator Agent Senior and Disability Services <a href="mailto:lbardon@rvco.org">lbardon@rvco.org</a>		Darla Moorman, Administrative Assistant Western Oregon Advanced Health <a href="mailto:dmoorman@docshp.com">dmoorman@docshp.com</a>	<b>X</b>	Suzanne Arrington, AmeriCorps VISTA Coos County Health and Human Services <a href="mailto:sarrington@co.coos.or.us">sarrington@co.coos.or.us</a>

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TOPIC	DISCUSSION/INFORMATION	ACTION REQUIRED	Person Responsible	By When
<b>1.0 Call to Order</b>	The meeting was called to order at 12:09 PM by Betty Albertson. Bob Lieberman attended via teleconference.			
<b>2.0 Phil Greenhill</b>	Phil Greenhill thanked everyone in the CAC for joining, serving another year and the guests that have been here for months and even years. Phil also discussed the progress of finding property for WOAAH. Developing Columbia Pacific CCO in Reedsport. Columbia Pacific approach WOAAH last fall to discussed pulling out of some of the smaller areas that they do not feel they can serve the correct care. WOAAH and DHS serve a percentage of Columbia Pacific members right now. In order for Columbia Pacific members to get some services they have to drive to Roseburg. Waterfall Clinic serves about 100 current members at the moment. Application for Simulation on Monday and submit it to OHA on Monday. There is a community meeting for Wednesday February 11, 2015 5:30pm-7:30pm in Reedsport. Presentation by WOAAH and Trillium CCO. WOAAH does support the OHP members and all over services to come to switch Western Oregon Advanced Health CCO. Flyer handout was given to each CAC individual. Closest location for care Invited CAC members to come speak about WOAAH and the services that can be provided. Mental Health services have to go to Roseburg.			
<b>3.0 Past Meeting Minutes</b>	Motion made by David Geels to accept the meeting minutes from January 8, 2015 as presented and the motion was seconded by Anna-Marie Slate.	Vote: Unanimous approval.		
<b>4.0 Chair/Vice Chair</b>	It was discussed in the January meeting that Melissa Shrum had sent out an email to all CAC for voting on the Chair and Vice Chair. Betty Albertson for Chair and Dane Smith for Vice Chair. Jason Hedrick removed himself for running for Vice Chair in January via telephone with Melissa Shrum. It was approved and voted in by all to have Betty Albertson as CAC Chair and Dane Smith as Vice Chair for the 2015 term.			
<b>5.0 WOAAH New Member Handbook</b>	Melissa Shrum discussed sending out the new member handbook via email to CAC. Suggestions from the CAC were made and Melissa will update as	Final to add to March agenda.	Melissa Shrum	03/05/15

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	necessary within The State guidelines. Melissa will update and send out another copy to CAC before sending to WOAH staff and The State for approval. It was asked of CAC to please send any other updates and/or suggestions to please email Melissa Shrum and Laura Williams by Thursday February 12, 2015.			
<b>6.0 WOAH website</b>	Laura Williams discussed the WOAH website. With the help of Margi Lehman it is up and running for staff, CAC and consumers. It was asked for CAC to give input of any additional input. WOAH wants it easy and simple to navigate.	Updates to add to March agenda.	Laura Williams	03/05/15
<b>7.0 Yearly CAC Calendar</b>	Melissa Shrum presented a handout to CAC to discuss the yearly calendar per the CAC ByLaws. Input is needed for anything else not provided in the handout. 2-3 items will be presented each month for discussion to CAC. Melissa Shrum and Laura Williams asked the CAC to please email them if they have any other items that need to be added onto the calendar and agenda each month.	Update any changes and finalize in March.	Melissa Shrum	03/05/15
<b>8.0 CHIP</b>	Florence Pourtal-Stevens discussed the progress of the CHIP. The draft report presentation will be added to the March's agenda and will need the CAC's approval in the April meeting to send to OHA by June 2015.	Draft to be added to March agenda	Florence Pourtal-Stevens	03/05/15
<b>9.0 Access to Health Care</b>	Linda Furman-Grile asked Laura Williams how is WOAH monitoring members to get into see there PCP in a timely fashion and not going to the ER? Laura Williams stated that WOAH has plans in motion. Margi Lehman said that she recently went to Urgent Care and filled out a survey which could possible assist with this. Phil Greenhill discussed the survey that NBMC Immediate Care is presenting to members to see why members are there and part of the plan is to see if providers could hold an appointment or 2 available each day in order to see there provider same day. Dr. Muday discussed the millimium program for reporting health technology for providers. This is a complex report for each provider and clinic that can run and review. More information to come on this.			
<b>10.0 Medical Transportation Survey</b>	Laura Williams presented a handout of a medical transportation survey. How would CAC like to get this out to WOAH members? It was discussed electronically in survey monkey or mail	Will follow up via email and present results in March.	Laura Williams	03/05/15

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	out to the members. Mike Marchant, Betty Albertson, Cecilee Shull and WOAHA customer service staff stated that their offices could possibly spend a short amount of time either by phone via survey monkey or in person to get instant survey results. Some suggestions were made to update the survey. Those changes will be updated and added onto next month's agenda for completion.			
<b>10.0 Next meeting</b>	<b>Date:</b> March 5, 2015 <b>Location:</b> Oregon Coast Community Action Building 1855 Thomas St. Room 215 Coos Bay, OR 97420 <b>Time:</b> 12:00-1:30pm			
<b>14.0 Meeting adjourn</b>	The meeting was adjourned at 1:32pm.			

Melissa L. Shrum  
Secretary

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