



Western Oregon  
**Advanced Health**

Issued 10/26/17

## **WOAH BLAST # 17**

### **STAT Requests**



### **ATTENTION!**

Stat requests should be submitted for urgent conditions in which significant delay in services may cause a serious deterioration in the member's health. Stat authorizations are valid for 72 hours only and cannot be extended. Any condition in which the need for services can be foreseen is not considered stat. Most requests that are received with complete information are processed within 7 calendar days.

**Retro requests are never considered as a stat.** "If there is a clear medical emergency and waiting 24 hours for a STAT authorization would place the patient at risk, please treat the patient appropriately and then send us a retroactive authorization request. Retro requests are also appropriate when an unplanned change was made during a procedure."

### **Any Questions or Concerns?**

Please contact:

WOAH Medical Management Team  
541-269-7400

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